



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10267					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8779909151				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	Complain	Date & Time :	14-12-2023 10:36:10		
Vendor Details :					
Company Name/Client Name :	Tivon Park E/F/G/H Wing	Customer's Mobile :	8779909151	Name :	Bhavesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1)F wing 2 lift camera off issue 2)1 parking area camera not working 3)G wing 1 backside camera not show in playback 4)All cameras need to do service 5)E wing CCTV system need to check				
Technician Comment :	G wing 1 canera recordings off issue resolve working done and 1 camera view delete issue resolve. H wing office dvr 2 camera no video issue resolve and 1 camera falty and cable need to check. 3 dc use and 2 BNC use.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	G wing 1 canera recordings off issue resolve working done and 1 camera view delete issue resolve. H wing office dvr 2 camera no video issue resolve and 1 camera falty and cable need to check. 3 dc use and 2 BNC use.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	23-12-2023 12:22:46	PravinJagade	Completed		-
	20-12-2023 06:56:44	PravinJagade	Work Pending	G wing 1 canera recordings off issue resolve working done and 1 camera view delete issue resolve. H wing office dvr 2 camera no video issue resolve and 1 camera falty and cable need to check. 3 dc use and 2 BNC use.	
	20-12-2023 10:23:15	PravinJagade	New		-
	19-12-2023 10:49:04	PravinJagade	New		-
	14-12-2023 06:46:40	PravinJagade	Work Pending	F wing 1 lift camera no video issue resolve working done. And 2nd lift camera short and cable short. 2 baloon use. 1 dc use.	
	14-12-2023 10:36:38	PravinJagade	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	23-12-2023 12:21:48	Atique Salmani	Camera nmbr 3 was hanging so fixed it proper and all 16 cameras recording was on so off all recording only 4 cameras recording on and main construction gate side one camera cable faulty from joint to camera end so it's painding.		
	23-11-2023 01:15:51	InzmamUl Haq	Tivon park F- WING Total camera 9 DVR Connect Working camera 6 2 camera lift OFF 1 lift BNC problem 2 lift power problem 3 car parking backside Playback 47 days 7/12/23 G-WING Total camera DVR Connect 10 Working camera 9 1 camera black side problem Playback 117days 7/12/23 H-WING Total camera DVR Connect 8 Working camera 8 All cera working done 10 pic BNC 5 PIC DC 4camera back side camera not working all cable check karne parega		