




# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10106</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	8779909151																			
<b>Technician Name :</b>	Inzmam Ul Haq		<b>Technician Mobile :</b>	9625828221																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	23-11-2023 01:15:51																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Tivon Park E/F/G/H Wing	Customer's Mobile :	8779909151	Name :	Bhavesh Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	all wing cameras off issue need to check																			
<b>Technician Comment :</b>	Tivon park F- WING Total camera 9 DVR Connect Working camera 6 2 camera lift OFF 1 lift BNC problem 2 lift power problem 3 car parking backside Playback 47 days 7/12/23 G-WING Total camera DVR Connect 10 Working camera 9 1 camera black side problem Playback 117days 7/12/23 H-WING Total camera DVR Connect 8 Working camera 8 All cera working done 10 pic BNC 5 PIC DC 4camera back side camera not working all cable check karne parega																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Tivon park F- WING Total camera 9 DVR Connect Working camera 6 2 camera lift OFF 1 lift BNC problem 2 lift power problem 3 car parking backside Playback 47 days 7/12/23 G-WING Total camera DVR Connect 10 Working camera 9 1 camera black side problem Playback 117days 7/12/23 H-WING Total camera DVR Connect 8 Working camera 8 All cera working done 10 pic BNC 5 PIC DC 4camera back side camera not working all cable check karne parega																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-12-2023 05:14:45</td><td>InzmamUl Haq</td><td>Completed</td><td>Tivon park F- WING Total camera 9 DVR Connect Working camera 6 2 camera lift OFF 1 lift BNC problem 2 lift power problem 3 car parking backside Playback 47 days 7/12/23 G-WING Total camera DVR Connect 10 Working camera 9 1 camera black side problem Playback 117days 7/12/23 H-WING Total camera DVR Connect 8 Working camera 8 All cera working done 10 pic BNC 5 PIC DC 4camera back side camera not working all cable check karne parega</td><td></td></tr><tr><td>07-12-2023 10:58:58</td><td>InzmamUl Haq</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-12-2023 05:14:45	InzmamUl Haq	Completed	Tivon park F- WING Total camera 9 DVR Connect Working camera 6 2 camera lift OFF 1 lift BNC problem 2 lift power problem 3 car parking backside Playback 47 days 7/12/23 G-WING Total camera DVR Connect 10 Working camera 9 1 camera black side problem Playback 117days 7/12/23 H-WING Total camera DVR Connect 8 Working camera 8 All cera working done 10 pic BNC 5 PIC DC 4camera back side camera not working all cable check karne parega		07-12-2023 10:58:58	InzmamUl Haq	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	23-12-2023 12:21:48	Atique Salmani	Camera nmbr 3 was hanging so fixed it proper and all 16 cameras recording was on so off all recording only 4 cameras recording on and main construction gate side one camera cable faulty from joint to camera end so it's painding.
	14-12-2023 10:36:10	PravinJagade	G wing 1 canera recordings off issue resolve working done and 1 camera view delete issue resolve. H wing office dvr 2 camera no video issue resolve and 1 camera falty and cable need to check. 3 dc use and 2 BNC use.