

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9276</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|-------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8080607448                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                  | <b>Technician Mobile :</b>                                                  | 8080922965                                                                            |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                                                                                                                         | 23-08-2023 04:12:14                                                         |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Ramakrishna Bkc                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>                                                                                                                                                                       | 8080607448                                                                  | <b>Name :</b>                                                                         | Bhavesh Katelia |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                  | <b>Type :</b>                                                               |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | 1 lock in office for the repairing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | one bolt lock repaire retun and install ( cabin no. 23) and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | one bolt lock repaire retun and install ( cabin no. 23) and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-08-2023 02:17:45</td><td>Ravi Rajbhar</td><td>Completed</td><td>one bolt lock repaire retun and install ( cabin no. 23) and ok working done</td><td></td></tr><tr><td>28-08-2023 01:00:07</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                    |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign           | 28-08-2023 02:17:45                                                                                                                                                                              | Ravi Rajbhar        | Completed   | one bolt lock repaire retun and install ( cabin no. 23) and ok working done                     |  | 28-08-2023 01:00:07 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                                                                                                                           | Remark                                                                      | Sign                                                                                  |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| 28-08-2023 02:17:45                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                                                                        | one bolt lock repaire retun and install ( cabin no. 23) and ok working done |  |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| 28-08-2023 01:00:07                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                                              |                                                                             | -                                                                                     |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-08-2023 11:49:49</td><td>Atique Salmani</td><td>22 nmbr sales main door and opposite 22 nmbr door bolt lock checked voltage during swipe card and also checked from pannel SMPS 22 nmbr allingnment set working ok One lock collect for checkel.</td></tr><tr><td>29-04-2023 11:21:25</td><td>Shiva Meena</td><td>15 look time 3 secend done and 2 old look installed and 1 nuw look installed done Wark complete</td></tr></tbody></table> |                                                                                                                                                                                                  |                                                                             |                                                                                       |                 | Date Time | Technician Name | Remark | 21-08-2023 11:49:49 | Atique Salmani | 22 nmbr sales main door and opposite 22 nmbr door bolt lock checked voltage during swipe card and also checked from pannel SMPS 22 nmbr allingnment set working ok One lock collect for checkel. | 29-04-2023 11:21:25 | Shiva Meena | 15 look time 3 secend done and 2 old look installed and 1 nuw look installed done Wark complete |                                                                                       |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                                                                                                                           |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| 21-08-2023 11:49:49                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 22 nmbr sales main door and opposite 22 nmbr door bolt lock checked voltage during swipe card and also checked from pannel SMPS 22 nmbr allingnment set working ok One lock collect for checkel. |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |
| 29-04-2023 11:21:25                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 15 look time 3 secend done and 2 old look installed and 1 nuw look installed done Wark complete                                                                                                  |                                                                             |                                                                                       |                 |           |                 |        |                     |                |                                                                                                                                                                                                  |                     |             |                                                                                                 |                                                                                       |                     |              |     |  |   |