

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE491</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------------------|---------------------------------------------------------------------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|--|-----------|-------------------------------|---------------------------------------------------------------------------------------|---------------------|--|-----|--|---|---------------------|--|-----|--|---|
| <b>Priority :</b>                     | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9819613625                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Technician Name :</b>              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                       | <b>Technician Mobile :</b>    |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Ticket Type :</b>                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                                                                              | 07-10-2019 10:23:59           |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Vendor Details :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| Company Name/Client Name :            | Breezy Corner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                                                                                                                   | 9819613625                    | Name :                                                                                | Bharat Sir |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Address :</b>                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| Mumbai , , , , Maharashtra            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>AMC Details :</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| Expiry Date :                         | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                       | Type :                        |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Product Name :</b>                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Complain :</b>                     | online setting to be done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Technician Comment :</b>           | online done at client mobile.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Remark :</b>                       | online done at client mobile.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                       |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-10-2019 12:42:18</td><td></td><td>New</td><td></td><td>-</td></tr><tr><td>07-10-2019 01:17:49</td><td></td><td>Completed</td><td>online done at client mobile.</td><td></td></tr><tr><td>07-10-2019 10:24:05</td><td></td><td>New</td><td></td><td>-</td></tr><tr><td>07-10-2019 10:24:00</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                       |                               |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign             | 10-10-2019 12:42:18                                                                                     |                     | New             |                                                                                                                                                                       | - | 07-10-2019 01:17:49 |  | Completed | online done at client mobile. |  | 07-10-2019 10:24:05 |  | New |  | - | 07-10-2019 10:24:00 |  | New |  | - |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                                                                                                | Remark                        | Sign                                                                                  |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-10-2019 12:42:18                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                   |                               | -                                                                                     |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 07-10-2019 01:17:49                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                                                                                             | online done at client mobile. |  |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 07-10-2019 10:24:05                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                   |                               | -                                                                                     |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 07-10-2019 10:24:00                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                                                                   |                               | -                                                                                     |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-06-2022 02:54:41</td><td>Prashant Nikalje</td><td>Mobile app online done 1 camera reconnect BNC and DC 750 visiting charges also received from sameer sir</td></tr><tr><td>16-07-2021 03:48:46</td><td>Siddhesh Chavan</td><td>ppm done of cctv camera and access with epbax system all door ok working all camera cleanup all ex no ok working dvr recoding check 35 day going on in dvr hdd normal</td></tr></tbody></table>                                               |                                                                                                                                                                       |                               |                                                                                       |            | Date Time | Technician Name | Remark | 02-06-2022 02:54:41 | Prashant Nikalje | Mobile app online done 1 camera reconnect BNC and DC 750 visiting charges also received from sameer sir | 16-07-2021 03:48:46 | Siddhesh Chavan | ppm done of cctv camera and access with epbax system all door ok working all camera cleanup all ex no ok working dvr recoding check 35 day going on in dvr hdd normal |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| Date Time                             | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                                                                                |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 02-06-2022 02:54:41                   | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Mobile app online done 1 camera reconnect BNC and DC 750 visiting charges also received from sameer sir                                                               |                               |                                                                                       |            |           |                 |        |                     |                  |                                                                                                         |                     |                 |                                                                                                                                                                       |   |                     |  |           |                               |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
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