

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4912</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          | <b>Technician Mobile :</b>                                                                                                                             | 8080922965                                                                            |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b> | 01-03-2022 02:31:59                                                                                                                                    |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Bharat Bhai BKC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :      |                                                                                                                                                        | Name :                                                                                | Bharat Bhai |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          | Type :                                                                                                                                                 |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | CCTV system need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | one camera mian door issue resolved only bnc pin and DC pin change DVR date and time set 4 tb HDD normal recording going on in DVR total 5 camera demo                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | one camera mian door issue resolved only bnc pin and DC pin change DVR date and time set 4 tb HDD normal recording going on in DVR total 5 camera demo                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-03-2022 04:47:43</td><td>Ravi Rajbhar</td><td>Completed</td><td>one camera mian door issue resolved only bnc pin and DC pin change DVR date and time set 4 tb HDD normal recording going on in DVR total 5 camera demo</td><td></td></tr><tr><td>01-03-2022 02:32:11</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-03-2022 02:31:59</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                                                                                        |                                                                                       |             | Date Time | Technician Name | Status | Remark | Sign | 01-03-2022 04:47:43 | Ravi Rajbhar | Completed | one camera mian door issue resolved only bnc pin and DC pin change DVR date and time set 4 tb HDD normal recording going on in DVR total 5 camera demo |  | 01-03-2022 02:32:11 | Ravi Rajbhar | New |  | - | 01-03-2022 02:31:59 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                   | Remark                                                                                                                                                 | Sign                                                                                  |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-03-2022 04:47:43                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                | one camera mian door issue resolved only bnc pin and DC pin change DVR date and time set 4 tb HDD normal recording going on in DVR total 5 camera demo |  |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-03-2022 02:32:11                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                      |                                                                                                                                                        | -                                                                                     |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-03-2022 02:31:59                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                      |                                                                                                                                                        | -                                                                                     |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                                                                                                        |                                                                                       |             | Date Time | Technician Name | Remark |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                   |                                                                                                                                                        |                                                                                       |             |           |                 |        |        |      |                     |              |           |                                                                                                                                                        |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |