







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2992																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	7387730082																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	17-04-2021 11:09:24																																
Vendor Details :																																			
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	7387730082	Name :	Bablesh																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	CCTV																																		
Complain :	2 cameras not working																																		
Technician Comment :	we have checked there is issue in monitor HDMI port so nandu sir provide a monitor so installed monitor and working ok also reset date n time now its working ok..																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	we have checked there is issue in monitor HDMI port so nandu sir provide a monitor so installed monitor and working ok also reset date n time now its working ok..																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-04-2021 12:44:57</td><td>Atique Salmani</td><td>Completed</td><td>we have checked there is issue in monitor HDMI port so nandu sir provide a monitor so installed monitor and working ok also reset date n time now its working ok..</td><td></td></tr><tr><td>19-04-2021 11:29:53</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-04-2021 12:51:07</td><td>Atique Salmani</td><td>Work Pending</td><td>HDMI selector check need to check HDMI cable and HDMI TV port</td><td></td></tr><tr><td>17-04-2021 11:09:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-04-2021 11:09:24</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-04-2021 12:44:57	Atique Salmani	Completed	we have checked there is issue in monitor HDMI port so nandu sir provide a monitor so installed monitor and working ok also reset date n time now its working ok..		19-04-2021 11:29:53	Atique Salmani	New		-	17-04-2021 12:51:07	Atique Salmani	Work Pending	HDMI selector check need to check HDMI cable and HDMI TV port		17-04-2021 11:09:52	Atique Salmani	New		-	17-04-2021 11:09:24	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	26-11-2022 10:15:38	MayurYadav	VGA cable issue ca6 cable recrimping done at extender end NVR HDMI cable selector in security cabin not working collected and take to office for test usb selector problem solve working ok
	30-01-2021 10:51:50	Atique Salmani	fixed and installed proper eyeclock device and also check it's being lock n unlock working ok..