




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2636																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7387730082																								
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																					
Ticket Type :	Complain	Date & Time :	29-01-2021 10:24:00																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	7387730082	Name :	Bablesh																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	all server room access given to the user has been removed suddenly.																								
Technician Comment :	Added fingerprint of User Pranav patole and Binesh Konde in server room access at 5A, 3A and 3B and also gave admin rights to Pranav sir and explained how to add and delete users as informed by Bablesh sir, 5B Device was removed previously and power was not connected we have connected the power but the device is not getting started.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Added fingerprint of User Pranav patole and Binesh Konde in server room access at 5A, 3A and 3B and also gave admin rights to Pranav sir and explained how to add and delete users as informed by Bablesh sir, 5B Device was removed previously and power was not connected we have connected the power but the device is not getting started.																								
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Previous Complain History :	Date Time	Technician Name	Remark
	26-11-2022 10:15:38	MayurYadav	VGA cable issue ca6 cable recrimping done at extender end NVR HDMI cable selector in security cabin not working collected and take to office for test usb selector problem solve working ok
	17-04-2021 11:09:24	Atique Salmani	we have checked there is issue in monitor HDMI port so nandu sir provide a monitor so installed monitor and working ok also reset date n time now its working ok..