







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2432</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	7387730082																													
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-12-2020 09:50:10																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - HO	<b>Customer's Mobile :</b>	7387730082	<b>Name :</b>	Bablesh																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	Time And Attendance																													
<b>Complain :</b>	data download issue																													
<b>Technician Comment :</b>	data download error check finger added in biometric for server room access																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	data download error check finger added in biometric for server room access																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-12-2020 04:03:08</td><td>MayurYadav</td><td>Work Pending</td><td>data download error check finger added in biometric for server room access</td><td></td></tr><tr><td>16-12-2020 04:01:24</td><td>MayurYadav</td><td>Work Pending</td><td>data download issue check finger added in biometric for server room access</td><td></td></tr><tr><td>16-12-2020 09:50:26</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2020 09:50:10</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-12-2020 04:03:08	MayurYadav	Work Pending	data download error check finger added in biometric for server room access		16-12-2020 04:01:24	MayurYadav	Work Pending	data download issue check finger added in biometric for server room access		16-12-2020 09:50:26	MayurYadav	New		-	16-12-2020 09:50:10	MayurYadav	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-11-2022 10:15:38</td><td>MayurYadav</td><td>VGA cable issue ca6 cable recrimping done at extender end NVR HDMI cable selector in security cabin not working collected and take to office for test usb selector problem solve working ok</td></tr><tr><td>17-04-2021 11:09:24</td><td>Atique Salmani</td><td>we have checked there is issue in monitor HDMI port so nandu sir provide a monitor so installed monitor and working ok also reset date n time now its working ok..</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-11-2022 10:15:38	MayurYadav	VGA cable issue ca6 cable recrimping done at extender end NVR HDMI cable selector in security cabin not working collected and take to office for test usb selector problem solve working ok	17-04-2021 11:09:24	Atique Salmani	we have checked there is issue in monitor HDMI port so nandu sir provide a monitor so installed monitor and working ok also reset date n time now its working ok..																
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