



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6775					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9158640778				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	07-11-2022 10:40:26		
Vendor Details :					
Company Name/Client Name :	Sai Akashdeep Chs Ltd	Customer's Mobile :	9158640778	Name :	Aziza Madam
Address :					
Mumbai , , , 400064 , Maharashtra					
AMC Details :					
Expiry Date :	30-11-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	intercom-VDP				
Complain :	Flat no. 301, 201, 1201, 502, 1402 - intercom not working And flat no. 801 - looby video issue				
Technician Comment :	1201 intercom issue resolved and ok working done cable check flat to ground floor one pair cable ok				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1201 intercom issue resolved and ok working done cable check flat to ground floor one pair cable ok				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	10-11-2022 01:16:49	Ravi Rajbhar	Completed	1201 intercom issue resolved and ok working done cable check flat to ground floor one pair cable ok	
	10-11-2022 12:28:06	Ravi Rajbhar	New		-
	08-11-2022 11:50:45	Ravi Rajbhar	Work Pending		-
	07-11-2022 12:54:50	Ravi Rajbhar	Completed	flat no 301 phone issue line ok phone need to be changed. 1902 phone issue line ok phone need to be changed also vdp checked vdp not working screen and adapter issue 1402 intercom issue solved line and phone working ok. 801 vdp issue screen not working and adapter to both screen and adapter taken to office. forchecking 1201 intercom issue not sloved line issue intercom work pending.	
	07-11-2022 10:40:34	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	12-11-2022 11:08:37	Neeraj Chauhan	ppm of cctv intercom and vdp done all cameras are working ok with proper recoding . intercom also working ok. vdp there are no complain or any issues . there is some disturbance in in camera coz if power supply . new supply should be brought for checking the cameras.		
	11-11-2022 10:34:38	Ravi Rajbhar			