

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4527</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|---------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------|---------------------|----------------|----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7738881588                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                              | <b>Technician Mobile :</b>                                    | 8080922984                                                                            |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                     | 04-01-2022 04:08:27                                           |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Sai Akashdeep Chs Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                          | 7738881588                                                    | Name :                                                                                | Aziza Madam |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , 400064 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 30-11-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              | Type :                                                        | Non-Comprehensive                                                                     |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 1 new camera need to install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | installed one new bullet camera and set angel all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | installed one new bullet camera and set angel all working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-01-2022 04:27:10</td><td>Atique Salmani</td><td>Completed</td><td>installed one new bullet camera and set angel all working ok.</td><td></td></tr><tr><td>04-01-2022 04:08:50</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2022 04:08:28</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                              |                                                               |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign           | 04-01-2022 04:27:10                                                  | Atique Salmani      | Completed      | installed one new bullet camera and set angel all working ok.                                |  | 04-01-2022 04:08:50 | Atique Salmani | New |  | - | 04-01-2022 04:08:28 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                       | Remark                                                        | Sign                                                                                  |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 04-01-2022 04:27:10                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                                    | installed one new bullet camera and set angel all working ok. |  |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 04-01-2022 04:08:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                          |                                                               | -                                                                                     |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 04-01-2022 04:08:28                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                          |                                                               | -                                                                                     |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-01-2022 04:42:50</td><td>Atique Salmani</td><td>make check list and all flor cameras check all working ok ppm done .</td></tr><tr><td>15-01-2022 04:41:19</td><td>Atique Salmani</td><td>1902 line ok instrument issue some notice issue and 3 cameras issue resolved all working ok.</td></tr></tbody></table>                                                                                                                                                           |                                                                                              |                                                               |                                                                                       |             | Date Time | Technician Name | Remark | 15-01-2022 04:42:50 | Atique Salmani | make check list and all flor cameras check all working ok ppm done . | 15-01-2022 04:41:19 | Atique Salmani | 1902 line ok instrument issue some notice issue and 3 cameras issue resolved all working ok. |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                       |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-01-2022 04:42:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | make check list and all flor cameras check all working ok ppm done .                         |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-01-2022 04:41:19                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 1902 line ok instrument issue some notice issue and 3 cameras issue resolved all working ok. |                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |