

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4451</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------------------------------|---------------------|----------------|----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7738881588                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                              | <b>Technician Mobile :</b>                                                                                                        | 8898885764                                                                            |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                     | 23-12-2021 10:36:40                                                                                                               |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Sai Akashdeep Chs Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b>                                                                   | 7738881588                                                                                                                        | <b>Name :</b>                                                                         | Aziza Madam |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , 400064 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 30-11-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                              | <b>Type :</b>                                                                                                                     | Non-Comprehensive                                                                     |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | intercom-VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 1301 - VDP & intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 1301 new phone installation done. phone working OK. 550 cash collect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 1301 new phone installation done. phone working OK. 550 cash collect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-12-2021 12:33:42</td><td>Neeraj Chauhan</td><td>Completed</td><td>1301 new phone installation done. phone working OK. 550 cash collect.</td><td></td></tr><tr><td>24-12-2021 10:50:43</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>23-12-2021 11:35:34</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>1301 instrument issue need to changed client ready to pay 550 and vdp 14th floor SMPS issue need to changed aftr society approval</td><td></td></tr><tr><td>23-12-2021 10:36:57</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>23-12-2021 10:36:40</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                              |                                                                                                                                   |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign           | 24-12-2021 12:33:42                                                  | Neeraj Chauhan      | Completed      | 1301 new phone installation done. phone working OK. 550 cash collect.                        |  | 24-12-2021 10:50:43 | Neeraj Chauhan | New |  | - | 23-12-2021 11:35:34 | Neeraj Chauhan | Work Pending | 1301 instrument issue need to changed client ready to pay 550 and vdp 14th floor SMPS issue need to changed aftr society approval |  | 23-12-2021 10:36:57 | Neeraj Chauhan | New |  | - | 23-12-2021 10:36:40 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                       | Remark                                                                                                                            | Sign                                                                                  |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 24-12-2021 12:33:42                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                    | 1301 new phone installation done. phone working OK. 550 cash collect.                                                             |  |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 24-12-2021 10:50:43                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                          |                                                                                                                                   | -                                                                                     |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 23-12-2021 11:35:34                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Work Pending                                                                                 | 1301 instrument issue need to changed client ready to pay 550 and vdp 14th floor SMPS issue need to changed aftr society approval |  |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 23-12-2021 10:36:57                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                          |                                                                                                                                   | -                                                                                     |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 23-12-2021 10:36:40                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                          |                                                                                                                                   | -                                                                                     |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-01-2022 04:42:50</td><td>Atique Salmani</td><td>make check list and all flor cameras check all working ok ppm done .</td></tr><tr><td>15-01-2022 04:41:19</td><td>Atique Salmani</td><td>1902 line ok instrument issue some notice issue and 3 cameras issue resolved all working ok.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                              |                                                                                                                                   |                                                                                       |             | Date Time | Technician Name | Remark | 15-01-2022 04:42:50 | Atique Salmani | make check list and all flor cameras check all working ok ppm done . | 15-01-2022 04:41:19 | Atique Salmani | 1902 line ok instrument issue some notice issue and 3 cameras issue resolved all working ok. |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                       |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-01-2022 04:42:50                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | make check list and all flor cameras check all working ok ppm done .                         |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 15-01-2022 04:41:19                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1902 line ok instrument issue some notice issue and 3 cameras issue resolved all working ok. |                                                                                                                                   |                                                                                       |             |           |                 |        |                     |                |                                                                      |                     |                |                                                                                              |                                                                                       |                     |                |     |  |   |                     |                |              |                                                                                                                                   |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |