

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3634</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|-------|-----------|-----------------|--------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8169544882                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                     | <b>Technician Mobile :</b> | 8898885764 |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                            | 14-08-2021 09:52:29        |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| Company Name/Client Name :             | Shantilal & Co.                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                 | 8169544882                 | Name :     | Ayush |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| Mumbai , , , 400067 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                     | Type :                     |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Complain :</b>                      | beep sound in dvr collect 750 visiting charges                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                     |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-08-2021 09:52:47</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>14-08-2021 09:52:29</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                  |                                                                                                                                     |                            |            |       | Date Time | Technician Name | Status | Remark              | Sign           | 14-08-2021 09:52:47                                                                                                                 | Neeraj Chauhan      | New          |                                                                                          | - | 14-08-2021 09:52:29 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                              | Remark                     | Sign       |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| 14-08-2021 09:52:47                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                 |                            | -          |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| 14-08-2021 09:52:29                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                                 |                            | -          |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-04-2023 04:15:44</td><td>Atique Salmani</td><td>Etime track lite software installation done and genrate report and also told to kamlesh sir how to genrte report and edit employees</td></tr><tr><td>28-03-2023 10:30:16</td><td>PravinJagade</td><td>1 camera cabling done. Cable 29 meter used. All camera working done. 3 camera angle set.</td></tr></tbody></table> |                                                                                                                                     |                            |            |       | Date Time | Technician Name | Remark | 28-04-2023 04:15:44 | Atique Salmani | Etime track lite software installation done and genrate report and also told to kamlesh sir how to genrte report and edit employees | 28-03-2023 10:30:16 | PravinJagade | 1 camera cabling done. Cable 29 meter used. All camera working done. 3 camera angle set. |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                                              |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |
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| 28-03-2023 10:30:16                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1 camera cabling done. Cable 29 meter used. All camera working done. 3 camera angle set.                                            |                            |            |       |           |                 |        |                     |                |                                                                                                                                     |                     |              |                                                                                          |   |                     |                |     |  |   |