




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2490																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8169544882																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Call Basis	Date & Time :	28-12-2020 10:46:06																						
Vendor Details :																									
Company Name/Client Name :	Shantilal & Co.	Customer's Mobile :	8169544882	Name :	Ayush																				
Address :																									
Mumbai , , , 400067 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	one camera issue and also to show recording																								
Technician Comment :	one camera no video issue solved and all cameras working ok one bnc connector use																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	one camera no video issue solved and all cameras working ok one bnc connector use																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-12-2020 01:46:30</td><td>Siddhesh Chavan</td><td>Completed</td><td>one camera no video issue solved and all cameras working ok one bnc connector use</td><td></td></tr><tr><td>28-12-2020 10:46:24</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>28-12-2020 10:46:07</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-12-2020 01:46:30	Siddhesh Chavan	Completed	one camera no video issue solved and all cameras working ok one bnc connector use		28-12-2020 10:46:24	Siddhesh Chavan	New		-	28-12-2020 10:46:07	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-09-2020 04:42:56</td><td>Siddhesh Chavan</td><td>need to show recoding and 750 charges pending</td></tr><tr><td>09-06-2020 01:20:10</td><td>YashDoshi</td><td>As per Munna Camera Cable is faulty (45 mtr) But if cable changed and camera not working camera too need to change. no confirmation for cabling received from client side</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-09-2020 04:42:56	Siddhesh Chavan	need to show recoding and 750 charges pending	09-06-2020 01:20:10	YashDoshi	As per Munna Camera Cable is faulty (45 mtr) But if cable changed and camera not working camera too need to change. no confirmation for cabling received from client side											
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