## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status D	Details: VE8413						
Priority :	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	8169697919						
Technician Name :	Kalpesh Subhash Gurav		Techni	cian Mobile :	8879684054		
Ticket Type :	Complain	Date & Time :	24-05-2	5-2023 02:02:15			
Vendor Details :	•	•	•			•	
Company Name/Client Name :	Dun Apts	Customer's Mobile	e: 816969	97919	Name :	Atul Sir	
Address:					-		
Mumbai , , , , M	[aharashtra						
AMC Details :	_		_		_		
Expiry Date :	01-01-1970 05:30	01-01-1970 05:30:00					
<b>Product Name:</b>	Intercom						
Complain:	All flats intercom need to check						
Technician Comment :	406 - Intercom line switched on ( The flat owner will bring the phone ) 703 - Intercom connection is not required. 706 - Line OK 104 - Line OK 1102 - Lock 204 - Intercom line switched on ( The flat owner will bring the phone) Main Lobby Security Ext.91/92 Roset box Connected and turned on.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	406 - Intercom line switched on ( The flat owner will bring the phone ) 703 - Intercom connection is not required. 706 - Line OK 104 - Line OK 1102 - Lock 204 - Intercom line switched on ( The flat owner will bring the phone) Main Lobby Security Ext.91/92 Roset box Connected and turned on.						
<b>Status History</b> :	Date Time	Technician Name	Status	Ren	nark	Sign	
	24-05-2023 05:27:22	Kalpesh SubhashGurav	Completed	406 - Intercom lir The flat owner wi phone ) 703 - Inte is not required. 7 - Line OK 1102 - I Intercom line swi flat owner will br Main Lobby Secu Roset box Connec on.	ll bring the ercom connection 06 - Line OK 104 Lock 204 - tched on (The ing the phone) rity Ext.91/92	Lalif	
	24-05-2023 02:02:26	Kalpesh SubhashGurav	New			-	

Previous Complain History :	Date Time	Technician Name	Remark
	08-06-2023 02:51:30	Kalpesh SubhashGurav	Main Gate Camera no. 7 Cable Faulty Required 170 meter cable. Best Sub Station Camera No. 15 cable Faulty Required 50 meter cable. Camera no. 9 Camera sensor issue Required New Bullet Camera. And Required 15 pair video balloon for Proper dressing DVR And Camera side
	03-06-2023 04:56:54	Shiva Meena	300 cebal and get camera cebal folty and 16 no. Camera cebal pawer isu band chalu aal camera ok wark complete