




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7004</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	8169697919																			
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-12-2022 01:44:23																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Dun Apts	Customer's Mobile :	8169697919	Name :	Atul Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	1)CCTV survey for AMC and dead spots need to check and if camera extend also need to check plan need to ready 2)Fire Survey need to do extinguisher need to install on every floor MCP hooter need to check installed or not																			
<b>Technician Comment :</b>	Cctv camera survey done and hikvision DVR password not found Fire system off 905 line ok phone issue 103 line issue resolved duck side reconnection 704 line ok in duck need to check flat to ducks cable 503 intercom line issue resolved Watchman intercom line issue resolved 403 line working ok 502 line working ok 205 line ok in duck cable not found in flat																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Cctv camera survey done and hikvision DVR password not found Fire system off 905 line ok phone issue 103 line issue resolved duck side reconnection 704 line ok in duck need to check flat to ducks cable 503 intercom line issue resolved Watchman intercom line issue resolved 403 line working ok 502 line working ok 205 line ok in duck cable not found in flat																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-12-2022 07:33:59</td><td>Siddhesh Chavan</td><td>Completed</td><td>Cctv camera survey done and hikvision DVR password not found Fire system off 905 line ok phone issue 103 line issue resolved duck side reconnection 704 line ok in duck need to check flat to ducks cable 503 intercom line issue resolved Watchman intercom line issue resolved 403 line working ok 502 line working ok 205 line ok in duck cable not found in flat</td><td></td></tr><tr><td>03-12-2022 01:44:28</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-12-2022 07:33:59	Siddhesh Chavan	Completed	Cctv camera survey done and hikvision DVR password not found Fire system off 905 line ok phone issue 103 line issue resolved duck side reconnection 704 line ok in duck need to check flat to ducks cable 503 intercom line issue resolved Watchman intercom line issue resolved 403 line working ok 502 line working ok 205 line ok in duck cable not found in flat		03-12-2022 01:44:28	Siddhesh Chavan	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	09-12-2022 02:39:39	MayurYadav	
	06-12-2022 10:34:05	Prashant Nikalje	Dilshad visited on 06.12.2022 - 501 intercom issue in cheking and issue resolved and 504 door lock