




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE4454 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--|---|---|----------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|--------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8169697919 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 23-12-2021 10:42:57 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Dun Apts | Customer's Mobile : | 8169697919 | Name : | Atul Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Intercom | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 103/203/704 & security intercom issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | flat no 1003 phone issue line ok have checked with other phone. main gate intercom cable was cut rejoined line working ok . | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | flat no 1003 phone issue line ok have checked with other phone. main gate intercom cable was cut rejoined line working ok . | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-12-2021 01:08:44</td><td>YogeshDesai</td><td>Completed</td><td>flat no 1003 phone issue line ok have checked with other phone. main gate intercom cable was cut rejoined line working ok .</td><td></td></tr><tr><td>23-12-2021 10:43:19</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>23-12-2021 10:42:57</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 23-12-2021 01:08:44 | YogeshDesai | Completed | flat no 1003 phone issue line ok have checked with other phone. main gate intercom cable was cut rejoined line working ok . |  | 23-12-2021 10:43:19 | YogeshDesai | New | | - | 23-12-2021 10:42:57 | YogeshDesai | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-10-2021 11:14:36</td><td>Ravi Rajbhar</td><td>Dun atp 1001 issue resolved 601 line ok instrument issue 506 issue resolved 503 issue resolved 402 issue resolved 903 issue resolved 904 issue resolved 204 issue resolved 205 door lock security tebal 92 line ok instrument key paid issue</td></tr><tr><td>30-07-2021 10:21:14</td><td>Ravi Rajbhar</td><td>main gate security cabin cable issue and jucation to maingate cable check but cable cut by rat and rejuind cable and ok working done 103 new phone install with cash callot 550 105 also ok working done 1104 line ok instrument issue</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 12-10-2021 11:14:36 | Ravi Rajbhar | Dun atp 1001 issue resolved 601 line ok instrument issue 506 issue resolved 503 issue resolved 402 issue resolved 903 issue resolved 904 issue resolved 204 issue resolved 205 door lock security tebal 92 line ok instrument key paid issue | 30-07-2021 10:21:14 | Ravi Rajbhar | main gate security cabin cable issue and jucation to maingate cable check but cable cut by rat and rejuind cable and ok working done 103 new phone install with cash callot 550 105 also ok working done 1104 line ok instrument issue | | | | | | | | | | | |
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