Vallabh Enterprises

Service Status Details : VE10767					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8169697919				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	06-02-2024 10:26:33		
Vendor Details :					
Company Name/Client Name :	Dun Apts	Customer's Mobile :	8169697919	Name :	Atul Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	lobby Tv no signal issue and outside TV 2 camera showing no video				
Technician Comment :	Hikvision dvr was off so showing no signal becz SMPS was blinking 16 port SMPS 8 port ok and 8 blinking dvr also connect with this so used other existing SMPS working ok.also 2 camera issue resolved.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Hikvision dvr was off so showing no signal becz SMPS was blinking 16 port SMPS 8 port ok and 8 blinking dvr also connect with this so used other existing SMPS working ok.also 2 camera issue resolved.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
06-02-2024 03:50:00	Atique Salmani	Completed	Hikvision dvr was off so showing no signal becz SMPS was blinking 16 port SMPS 8 port ok and 8 blinking dvr also connect with this so used other existing SMPS working ok.also 2 camera issue resolved.	(signature)
06-02-2024 01:35:27	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
24-01-2024 12:14:12	Atique Salmani	Main gate camera need to give camera end SMPS and observe abecz it's long length.
23-01-2024 01:18:58	Atique Salmani	All cameras issue resolved maine gate camera was more disturbance so used new SMPS for gate camera and 11 nmbr camera need to changed with box and also 2 more box need to changed .