







# Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10618</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	8169697919																													
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	23-01-2024 01:18:58																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Dun Apts	Customer's Mobile :	8169697919	Name :	Atul Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	some cameras issue black and white																													
<b>Technician Comment :</b>	All cameras issue resolved maine gate camera was more disturbance so used new SMPS for gate camera and 11 nmbr camera need to changed with box and also 2 more box need to changed .																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	All cameras issue resolved maine gate camera was more disturbance so used new SMPS for gate camera and 11 nmbr camera need to changed with box and also 2 more box need to changed .																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-01-2024 05:23:12</td><td>Atique Salmani</td><td>Completed</td><td>All cameras issue resolved maine gate camera was more disturbance so used new SMPS for gate camera and 11 nmbr camera need to changed with box and also 2 more box need to changed .</td><td></td></tr><tr><td>24-01-2024 10:24:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>23-01-2024 06:19:33</td><td>Atique Salmani</td><td>Work Pending</td><td>also camera blackand white issue pending</td><td></td></tr><tr><td>23-01-2024 01:19:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-01-2024 05:23:12	Atique Salmani	Completed	All cameras issue resolved maine gate camera was more disturbance so used new SMPS for gate camera and 11 nmbr camera need to changed with box and also 2 more box need to changed .		24-01-2024 10:24:09	Atique Salmani	New		-	23-01-2024 06:19:33	Atique Salmani	Work Pending	also camera blackand white issue pending		23-01-2024 01:19:03	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	06-02-2024 10:26:33	Atique Salmani	Hikvision dvr was off so showing no signal becuz SMPS was blinking 16 port SMPS 8 port ok and 8 blinking dvr also connect with this so used other existing SMPS working ok.also 2 camera issue resolved.
	24-01-2024 12:14:12	Atique Salmani	Main gate camera need to give camera end SMPS and observe abecz it's long length.