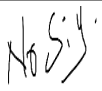

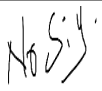

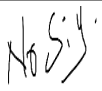



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8132																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	8169697919																													
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054																										
Ticket Type :	Complain	Date & Time :	17-04-2023 10:34:50																											
Vendor Details :																														
Company Name/Client Name :	Century Corporation Vasai	Customer's Mobile :	8169697919	Name :	Atul Shah Dun																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	1 bullet camera to install And dvr online to be done																													
Technician Comment :	The intercom system is damaged and should be replaced.																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	The intercom system is damaged and should be replaced. 03.05.2023 dilshad visited site wifi old camera installation mobile online done tv install 4 camera cleaning done 31 mtrs cabling done but old camera install done 3 phone installed																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-05-2023 04:49:31</td><td>Kalpesh SubhashGurav</td><td>Work Pending</td><td>The intercom system is damaged and should be replaced.</td><td></td></tr><tr><td>09-05-2023 10:08:26</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr><tr><td>17-04-2023 02:38:15</td><td>Kalpesh SubhashGurav</td><td>Work Pending</td><td>online work pending bcz router port all full then new 5 port non poe switch required for dvr online and one dome camera new cp plus with cable 50-60 meter with and one power supply</td><td></td></tr><tr><td>17-04-2023 10:35:07</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-05-2023 04:49:31	Kalpesh SubhashGurav	Work Pending	The intercom system is damaged and should be replaced.		09-05-2023 10:08:26	Kalpesh SubhashGurav	New		-	17-04-2023 02:38:15	Kalpesh SubhashGurav	Work Pending	online work pending bcz router port all full then new 5 port non poe switch required for dvr online and one dome camera new cp plus with cable 50-60 meter with and one power supply		17-04-2023 10:35:07	Kalpesh SubhashGurav	New		-
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17-04-2023 10:35:07	Kalpesh SubhashGurav	New		-																										

Previous Complain History :	Date Time	Technician Name	Remark
	28-03-2023 12:29:37	Siddhesh Chavan	one camera off and wifi camera need to online in phone 1)DVR power adapter issue and changed power supply and dvr working ok 9 cameras viewing done 2)One new wifi camera install camera given by client and configure in phone 3)One wifi camera take to office for checking 4)one wifi camera plug point issue camera ok