

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9619</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9892444639                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                           | <b>Technician Mobile :</b>                                         | 9833262842                                                                            |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                  | 25-09-2023 12:07:01                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | Atul Sir Dahisar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                                                       | 9892444639                                                         | Name :                                                                                | Atul Bhai |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           | Type :                                                             |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | cCTV-Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | Need to do survey for cctv they want to get viewing in other cabin too and some epabx lines to be added                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Video door phone lagna hai 15 mtr cable aur intercom 15 mtr cakble                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | Video door phone lagna hai 15 mtr cable aur intercom 15 mtr cakble                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                           |                                                                    |                                                                                       |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-09-2023 02:09:29</td><td>ChandanYadav</td><td>Completed</td><td>Video door phone lagna hai 15 mtr cable aur intercom 15 mtr cakble</td><td></td></tr><tr><td>25-09-2023 12:07:08</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                           |                                                                    |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 25-09-2023 02:09:29                                                                                       | ChandanYadav        | Completed    | Video door phone lagna hai 15 mtr cable aur intercom 15 mtr cakble                             |  | 25-09-2023 12:07:08 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                    | Remark                                                             | Sign                                                                                  |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| 25-09-2023 02:09:29                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                                                 | Video door phone lagna hai 15 mtr cable aur intercom 15 mtr cakble |  |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| 25-09-2023 12:07:08                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                                       |                                                                    | -                                                                                     |           |           |                 |        |                     |              |                                                                                                           |                     |              |                                                                                                |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-09-2023 11:27:13</td><td>Ravi Rajbhar</td><td>epbax new ex, number starts 32 with cable and video phone install with cabling both cabling used 35 meter</td></tr><tr><td>11-09-2023 02:30:19</td><td>Ravi Rajbhar</td><td>one line intercom issue resloved and ok working done only rojecat box install with connecation</td></tr></tbody></table>                              |                                                                                                           |                                                                    |                                                                                       |           | Date Time | Technician Name | Remark | 30-09-2023 11:27:13 | Ravi Rajbhar | epbax new ex, number starts 32 with cable and video phone install with cabling both cabling used 35 meter | 11-09-2023 02:30:19 | Ravi Rajbhar | one line intercom issue resloved and ok working done only rojecat box install with connecation |                                                                                       |                     |              |     |  |   |
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