

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11380</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|------|----------------------------------------------------------|---------------------|-----------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9987877700                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                          | <b>Technician Mobile :</b>                                                        | 8080922984                                                                            |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                 | 15-04-2024 01:24:09                                                               |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>       | Meher Avenue Bldg                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                               | 9987877700                                                                        | <b>Name :</b>                                                                         | Atif Sir |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                          | <b>Type :</b>                                                                     |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | Not able to view cameras in mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | Old user I'd password reset and new id password create by client now working ok .                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | Old user I'd password reset and new id password create by client now working ok .                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                          |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-04-2024 02:22:32</td><td>Atique Salmani</td><td>Completed</td><td>Old user I'd password reset and new id password create by client now working ok .</td><td></td></tr><tr><td>17-04-2024 10:30:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                          |                                                                                   |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign | 17-04-2024 02:22:32                                      | Atique Salmani      | Completed | Old user I'd password reset and new id password create by client now working ok . |  | 17-04-2024 10:30:58 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                   | Remark                                                                            | Sign                                                                                  |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| 17-04-2024 02:22:32                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                                                | Old user I'd password reset and new id password create by client now working ok . |  |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| 17-04-2024 10:30:58                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                      |                                                                                   | -                                                                                     |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-05-2022 10:22:43</td><td></td><td>need to replace sd card 16/32 gb pending for client side</td></tr><tr><td>02-07-2020 10:42:16</td><td>AnilYadav</td><td>New Video door phone install working condition now.</td></tr></tbody></table>                                                                                                                                                            |                                                          |                                                                                   |                                                                                       |          | Date Time | Technician Name | Remark | 12-05-2022 10:22:43 |      | need to replace sd card 16/32 gb pending for client side | 02-07-2020 10:42:16 | AnilYadav | New Video door phone install working condition now.                               |                                                                                       |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                   |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| 12-05-2022 10:22:43                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | need to replace sd card 16/32 gb pending for client side |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |
| 02-07-2020 10:42:16                     | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New Video door phone install working condition now.      |                                                                                   |                                                                                       |          |           |                 |        |                     |      |                                                          |                     |           |                                                                                   |                                                                                       |                     |                |     |  |   |