

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE16422</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8953871637                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Maroof Raza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                            | <b>Technician Mobile :</b>                                                  | 7761863562                                                                            |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>                                                   | 08-12-2025 01:28:44                                                         |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Anantnath Jain<br>Mandir Trusts<br>Bhandup                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                                 | 8953871637                                                                  | <b>Name :</b>                                                                         | Asif Khan |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                            | <b>Type :</b>                                                               |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | 13th floor cameras not able to see in mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Siddhesh sir phone access done but pc software offline because router issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | Siddhesh sir phone access done but pc software offline because router issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                            |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-12-2025 06:13:04</td><td>MaroofRaza</td><td>Completed</td><td>Siddhesh sir phone access done but pc software offline because router issue</td><td></td></tr><tr><td>08-12-2025 06:13:04</td><td>MaroofRaza</td><td>Completed</td><td>Siddhesh sir phone access done but pc software offline because router issue</td><td></td></tr><tr><td>08-12-2025 01:28:51</td><td>MaroofRaza</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                            |                                                                             |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign            | 08-12-2025 06:13:04                                                        | MaroofRaza          | Completed       | Siddhesh sir phone access done but pc software offline because router issue |  | 08-12-2025 06:13:04 | MaroofRaza | Completed | Siddhesh sir phone access done but pc software offline because router issue |  | 08-12-2025 01:28:51 | MaroofRaza | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                                                                     | Remark                                                                      | Sign                                                                                  |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| 08-12-2025 06:13:04                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                  | Siddhesh sir phone access done but pc software offline because router issue |  |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| 08-12-2025 06:13:04                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                  | Siddhesh sir phone access done but pc software offline because router issue |  |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| 08-12-2025 01:28:51                     | MaroofRaza                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                        |                                                                             | -                                                                                     |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-11-2025 10:12:00</td><td>Prashant Paswan</td><td>Show flat 13th floor all cemra working all system working meet Gajanan sir</td></tr><tr><td>07-10-2025 11:58:41</td><td>Siddhesh Chavan</td><td>Online done and all camera working OK</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                 |                                                                            |                                                                             |                                                                                       |           | Date Time | Technician Name | Remark | 10-11-2025 10:12:00 | Prashant Paswan | Show flat 13th floor all cemra working all system working meet Gajanan sir | 07-10-2025 11:58:41 | Siddhesh Chavan | Online done and all camera working OK                                       |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                                                                     |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| 10-11-2025 10:12:00                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Show flat 13th floor all cemra working all system working meet Gajanan sir |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |
| 07-10-2025 11:58:41                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Online done and all camera working OK                                      |                                                                             |                                                                                       |           |           |                 |        |                     |                 |                                                                            |                     |                 |                                                                             |                                                                                       |                     |            |           |                                                                             |                                                                                       |                     |            |     |  |   |