

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14804</b> |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
|-----------------------------------------|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|------------------|-----------|-----------------|--------|---------------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|--|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       |                  | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                     |                  | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             |                  | 8953871637                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>                |                  | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          | <b>Technician Mobile :</b> | 9168762949       |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    |                  | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b> | 23-05-2025 11:52:09        |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :              |                  | Anantnath Jain Mandir Trusts Bhandup                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :      | 8953871637                 | Name : Asif Khan |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                        |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra              |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Expiry Date :</b>                    |                  | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | <b>Type :</b>              |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                   |                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                       |                  | cable reading need to give                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>             |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>              |                  | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                         |                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                 |                  | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-05-2025 11:49:10</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-05-2025 11:00:08</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-05-2025 11:52:52</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                 |                          |                            |                  | Date Time | Technician Name | Status | Remark              | Sign             | 27-05-2025 11:49:10                                                                                                                                                                                                                       | Rahul Mhapralkar    | New          |  | - | 24-05-2025 11:00:08 | Rahul Mhapralkar | New |  | - | 23-05-2025 11:52:52 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name  | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                   | Sign                       |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 27-05-2025 11:49:10                     | Rahul Mhapralkar | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | -                          |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 24-05-2025 11:00:08                     | Rahul Mhapralkar | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | -                          |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 23-05-2025 11:52:52                     | Rahul Mhapralkar | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | -                          |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      |                  | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-06-2025 12:36:43</td><td>Rahul Mhapralkar</td><td>1)Old dvr password change and online issue resolved , 1 cameras offline cable continuety issue 2)15 cameras working normally 3)New NVR switch power off dp power on, nvr offline issue resolved wifi router change - Change IP NVR online</td></tr><tr><td>10-04-2025 10:24:26</td><td>PravinJagade</td><td></td></tr></tbody></table> |                          |                            |                  | Date Time | Technician Name | Remark | 14-06-2025 12:36:43 | Rahul Mhapralkar | 1)Old dvr password change and online issue resolved , 1 cameras offline cable continuety issue 2)15 cameras working normally 3)New NVR switch power off dp power on, nvr offline issue resolved wifi router change - Change IP NVR online | 10-04-2025 10:24:26 | PravinJagade |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                               | Technician Name  | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
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| 10-04-2025 10:24:26                     | PravinJagade     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                  |           |                 |        |                     |                  |                                                                                                                                                                                                                                           |                     |              |  |   |                     |                  |     |  |   |                     |                  |     |  |   |