

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14147</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------|---------------------|------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9029045032                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Technician Name :</b>                | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                        | <b>Technician Mobile :</b>                                     | 9168762949                                                                            |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                               | 24-02-2025 10:25:32                                            |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| Company Name/Client Name :              | Value Beverage                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                                                    | 9029045032                                                     | Name :                                                                                | Ashwini Madam |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| Mumbai , , , 400710 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                        | <b>Type :</b>                                                  |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Product Name :</b>                   | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Complain :</b>                       | some access cards not accepting                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Technician Comment :</b>             | Rm door back side reader faulty change reader working normally                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Remark :</b>                         | Rm door back side reader faulty change reader working normally                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                        |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-02-2025 01:31:08</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Rm door back side reader faulty change reader working normally</td><td></td></tr><tr><td>24-02-2025 10:27:32</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                        |                                                                |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign         | 24-02-2025 01:31:08                                                                    | Rahul Mhapralkar    | Completed        | Rm door back side reader faulty change reader working normally |  | 24-02-2025 10:27:32 | Rahul Mhapralkar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                 | Remark                                                         | Sign                                                                                  |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| 24-02-2025 01:31:08                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                              | Rm door back side reader faulty change reader working normally |  |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| 24-02-2025 10:27:32                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                    |                                                                | -                                                                                     |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-03-2025 06:14:03</td><td>Ravi Rajbhar</td><td>Access control panal integration with fire alarm system incase fire then all door open</td></tr><tr><td>04-01-2025 10:44:46</td><td>Rahul Mhapralkar</td><td>All door working normally ppm done</td></tr></tbody></table>                                                                                                             |                                                                                        |                                                                |                                                                                       |               | Date Time | Technician Name | Remark | 08-03-2025 06:14:03 | Ravi Rajbhar | Access control panal integration with fire alarm system incase fire then all door open | 04-01-2025 10:44:46 | Rahul Mhapralkar | All door working normally ppm done                             |                                                                                       |                     |                  |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                 |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| 08-03-2025 06:14:03                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Access control panal integration with fire alarm system incase fire then all door open |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |
| 04-01-2025 10:44:46                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | All door working normally ppm done                                                     |                                                                |                                                                                       |               |           |                 |        |                     |              |                                                                                        |                     |                  |                                                                |                                                                                       |                     |                  |     |  |   |