

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13177</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------------|--------------------------------------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9137852143                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                     | <b>Technician Mobile :</b>                                                                                                 | 8454016444                                                                            |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                            | 06-11-2024 10:10:51                                                                                                        |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Tivon Park<br>E/F/G/H Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                                                          | 9137852143                                                                                                                 | <b>Name :</b>                                                                         | Ashok Yadav |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                     | <b>Type :</b>                                                                                                              |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Complain :</b>                       | H wing 1 camera hanging issue and some new cameras survey need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Technician Comment :</b>             | 5 4/4 box and one 4 Chanel power supply for Gwinng and Hikvision bullet camera 4 in one 4 nos. for all basement lift lobby                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Remark :</b>                         | 5 4/4 box and one 4 Chanel power supply for Gwinng and Hikvision bullet camera 4 in one 4 nos. for all basement lift lobby                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                     |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-11-2024<br/>12:19:41</td><td>Sonu Kumar</td><td>Work Pending</td><td>5 4/4 box and one 4 Chanel power supply for Gwinng and Hikvision bullet camera 4 in one 4 nos. for all basement lift lobby</td><td></td></tr><tr><td>06-11-2024<br/>10:11:12</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                     |                                                                                                                            |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign       | 06-11-2024<br>12:19:41               | Sonu Kumar          | Work Pending | 5 4/4 box and one 4 Chanel power supply for Gwinng and Hikvision bullet camera 4 in one 4 nos. for all basement lift lobby |  | 06-11-2024<br>10:11:12 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                              | Remark                                                                                                                     | Sign                                                                                  |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| 06-11-2024<br>12:19:41                  | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Work Pending                                                                                        | 5 4/4 box and one 4 Chanel power supply for Gwinng and Hikvision bullet camera 4 in one 4 nos. for all basement lift lobby |  |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| 06-11-2024<br>10:11:12                  | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                 |                                                                                                                            | -                                                                                     |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-12-2024 11:08:35</td><td>Sonu Kumar</td><td>H wing TV login password vallabh@123</td></tr><tr><td>30-10-2024 10:43:38</td><td>Sonu Kumar</td><td>3 camera power cable issue and 1 power supply ned to change and 3 4/ 4 box need to change in G wing</td></tr></tbody></table>                                                                                                                                                                 |                                                                                                     |                                                                                                                            |                                                                                       |             | Date Time | Technician Name | Remark | 17-12-2024 11:08:35 | Sonu Kumar | H wing TV login password vallabh@123 | 30-10-2024 10:43:38 | Sonu Kumar   | 3 camera power cable issue and 1 power supply ned to change and 3 4/ 4 box need to change in G wing                        |                                                                                       |                        |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                              |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| 17-12-2024 11:08:35                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | H wing TV login password vallabh@123                                                                |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |
| 30-10-2024 10:43:38                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 3 camera power cable issue and 1 power supply ned to change and 3 4/ 4 box need to change in G wing |                                                                                                                            |                                                                                       |             |           |                 |        |                     |            |                                      |                     |              |                                                                                                                            |                                                                                       |                        |            |     |  |   |