







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12447</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	9137852143																																							
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	14-08-2024 01:26:12																																					
<b>Vendor Details :</b>																																								
Company Name/Client Name :	Tivon Park E/F/G/H Wing	Customer's Mobile :	9137852143	Name :	Ashok Yadav																																			
<b>Address :</b>																																								
Mumbai , , , , Maharashtra																																								
<b>AMC Details :</b>																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
<b>Product Name :</b>	CCTV																																							
<b>Complain :</b>	G wing lift camera off issue H wing intercom issue																																							
<b>Technician Comment :</b>	h wing 401 intercom issue resolved and 201 , 202 intercom issue resolved and cable swap junction side and g wing one lift cmaera issue resolved																																							
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
<b>Remark :</b>	h wing 401 intercom issue resolved and 201 , 202 intercom issue resolved and cable swap junction side and g wing one lift cmaera issue resolved																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-08-2024 02:21:31</td><td>Ravi Rajbhar</td><td>Completed</td><td>h wing 401 intercom issue resolved and 201 , 202 intercom issue resolved and cable swap junction side and g wing one lift cmaera issue resolved</td><td></td></tr><tr><td>27-08-2024 01:10:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-08-2024 11:32:45</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-08-2024 12:18:45</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>G wing lift camera and 2 camera off issue resolved working ok intercom pending</td><td></td></tr><tr><td>16-08-2024 10:30:04</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-08-2024 07:15:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-08-2024 02:21:31	Ravi Rajbhar	Completed	h wing 401 intercom issue resolved and 201 , 202 intercom issue resolved and cable swap junction side and g wing one lift cmaera issue resolved		27-08-2024 01:10:21	Ravi Rajbhar	New		-	26-08-2024 11:32:45	Ravi Rajbhar	New		-	16-08-2024 12:18:45	Ravi Rajbhar	Work Pending	G wing lift camera and 2 camera off issue resolved working ok intercom pending		16-08-2024 10:30:04	Ravi Rajbhar	New		-	14-08-2024 07:15:21	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	09-08-2024 11:37:06	Sonu Kumar	F wing lift camera cable joint camera working ok and G wing bnc connector change camera working ok
	06-08-2024 02:52:08	Sonu Kumar	Dvr shifted in sample flat H104 10 MTR , install all three camera working ok but main gate camera water fallen need to change