




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11185</b> |  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
|---|--|--|---|---|------------|-----------|-----------------|--------|---------------------|----------------|--|---------------------|----------------|---|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria   |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8828427436   |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani   |  | <b>Technician Mobile :</b>  | 8080922984  |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain   | <b>Date &amp; Time :</b>   | 22-03-2024 10:44:04   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| Company Name/Client Name :              | Classic Telecom  | Customer's Mobile :  | 8828427436  | Name :  | Ashok Bhai |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Address :</b>                        |  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>AMC Details :</b>                    |  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00  |  | Type :  |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Product Name :</b>                   | VDP  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Complain :</b>                       | Site: Mahek sheth 901, 9th floor, Rashmi sadhana apt ( ail laxmi) near dutt mandir, dahanukarwadi, kandivali west. - VDP issue   |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Technician Comment :</b>             | Screen factory reset and itwas in port 2 so swap port also door 1 and chek it now working properly.  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria   |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Remark :</b>                         | Screen factory reset and itwas in port 2 so swap port also door 1 and chek it now working properly.  |  |   |   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-03-2024 10:45:07</td><td>Atique Salmani</td><td>Completed</td><td>Screen factory reset and itwas in port 2 so swap port also door 1 and chek it now working properly.</td><td></td></tr><tr><td>22-03-2024 10:44:12</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |   |   |            | Date Time | Technician Name | Status | Remark              | Sign           | 22-03-2024 10:45:07  | Atique Salmani      | Completed      | Screen factory reset and itwas in port 2 so swap port also door 1 and chek it now working properly. |  | 22-03-2024 10:44:12 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name  | Status   | Remark  | Sign  |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| 22-03-2024 10:45:07                     | Atique Salmani   | Completed  | Screen factory reset and itwas in port 2 so swap port also door 1 and chek it now working properly. |  |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| 22-03-2024 10:44:12                     | Atique Salmani   | New  |   | -   |            |           |                 |        |                     |                |  |                     |                |   |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-03-2024 10:48:39</td><td>Atique Salmani</td><td>Set date n time Screen factory reset and also it was in port 2 so swap port also door 1 and chek press many time from door bell camera swich is also propr chek it now working properly.</td></tr><tr><td>18-08-2023 04:05:10</td><td>Atique Salmani</td><td></td></tr></tbody></table>  |  |   |   |            | Date Time | Technician Name | Remark | 22-03-2024 10:48:39 | Atique Salmani | Set date n time Screen factory reset and also it was in port 2 so swap port also door 1 and chek press many time from door bell camera swich is also propr chek it now working properly. | 18-08-2023 04:05:10 | Atique Salmani |   |   |                     |                |     |  |   |
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