

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6339</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9920719641																								
<b>Technician Name :</b>	Prashant Nikalje		<b>Technician Mobile :</b>	9664609225																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-09-2022 02:42:22																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Da Milano Leathers Pvt Ltd PMC Kurla	<b>Customer's Mobile :</b>	9920719641	<b>Name :</b>	Ashish Tyagi																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	1 camera not working and live viewing issue.																								
<b>Technician Comment :</b>																									
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	1 camera off and 1 camera blur reconnect supply cable / Camera start ok reconnect BNC DC / Camera start ok Prama DVR user Live view issue Hikvision DVR user password issued both issues are resolved given anydesk online support																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-09-2022 03:52:38</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>08-09-2022 02:42:58</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>08-09-2022 02:42:22</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-09-2022 03:52:38	Prashant Nikalje	Completed		-	08-09-2022 02:42:58	Prashant Nikalje	New		-	08-09-2022 02:42:22	Prashant Nikalje	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-05-2022 09:53:56</td><td>Javed Bhaldar</td><td>camera setting and clearety done ane all camera angle resetting done everything working fine</td></tr><tr><td>25-05-2022 10:09:10</td><td>Javed Bhaldar</td><td>DVR full remove and reconnecting done with cable dressing and all camera angle setting done everything working fine</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-05-2022 09:53:56	Javed Bhaldar	camera setting and clearety done ane all camera angle resetting done everything working fine	25-05-2022 10:09:10	Javed Bhaldar	DVR full remove and reconnecting done with cable dressing and all camera angle setting done everything working fine											
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