




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4189</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9312445015				
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	09-11-2021 10:31:10		
<b>Vendor Details :</b>					
Company Name/Client Name :	ROSSO BRUNELLO LEATHERS PVT. LTD.(Lower Parel)	Customer's Mobile :	9312445015	Name :	Ashish Tyagi
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	CCTV issue				
<b>Technician Comment :</b>	client computer system or network issue so dvr online in store system not done as discussion with subodh it person				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	client computer system or network issue so dvr online in store system not done as discussion with subodh it person				

Status History :	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	17-11-2021 05:25:52	MayurYadav	Client Side	client computer system or network issue so dvr online in store system not done as discussion with subodh it person	
	17-11-2021 10:08:48	MayurYadav	New		-
	16-11-2021 10:11:54	MayurYadav	New		-
	12-11-2021 02:00:22	MayurYadav	Work Pending	one camera issue resolved working ok in pc ivms software installed but device is coming offline dvr firmware need to update .	
	12-11-2021 10:27:20	MayurYadav	New		-
	09-11-2021 03:26:26	MayurYadav	Work Pending	out of three camera only two camera working ok . one camera cable break . New cabling to be done . recording only from 4 th November to 9 th of November in that two days half day recording missing . Hard disk working ok. no bad sectors detected. Tme date issue no problem. online to be done	
	09-11-2021 10:31:55	MayurYadav	New		-
	09-11-2021 10:31:10	MayurYadav	New		-
Previous Complain History :	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	08-01-2022 04:07:19	YogeshDesai	dvr password reset done also password given to store manager password is 12345		
	08-01-2022 04:06:09	YogeshDesai	camera issue sloved camera working ok. dvr faulty VGA port not working need to check the dvr camera can be viewed on another dvr .		