

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14034</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|----------------|------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9892401538                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Manoj Polekar                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                        | <b>Technician Mobile :</b>                      | 7385366458                                                                            |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                               | 08-02-2025 03:22:02                             |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Dhavalgiri Co Op Hsg Society Limited                                                                                                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :                                                    | 9892401538                                      | Name :                                                                                | Ashish Tambe |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| Mumbai , , , 400068 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 30-06-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                        | <b>Type :</b>                                   | Comprehensive                                                                         |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | Camera bluer issue solved all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | Camera bluer issue solved all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                        |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-02-2025 06:25:48</td><td>ManojPolekar</td><td>Completed</td><td>Camera bluer issue solved all camera working ok</td><td></td></tr><tr><td>08-02-2025 04:39:14</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                        |                                                 |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign           | 08-02-2025 06:25:48                                                    | ManojPolekar        | Completed    | Camera bluer issue solved all camera working ok     |  | 08-02-2025 04:39:14 | ManojPolekar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                 | Remark                                          | Sign                                                                                  |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| 08-02-2025 06:25:48                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                              | Camera bluer issue solved all camera working ok |  |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| 08-02-2025 04:39:14                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                    |                                                 | -                                                                                     |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2025 01:27:33</td><td>Neeraj Chauhan</td><td>3 camera pol bracket install and 3 camera reinstall 1 camera angle set</td></tr><tr><td>22-01-2025 03:23:43</td><td>ManojPolekar</td><td>7 mtr cable 1 pair video baloon 1 dc work completed</td></tr></tbody></table>                                                                                       |                                                                        |                                                 |                                                                                       |              | Date Time | Technician Name | Remark | 06-02-2025 01:27:33 | Neeraj Chauhan | 3 camera pol bracket install and 3 camera reinstall 1 camera angle set | 22-01-2025 03:23:43 | ManojPolekar | 7 mtr cable 1 pair video baloon 1 dc work completed |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                 |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| 06-02-2025 01:27:33                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 3 camera pol bracket install and 3 camera reinstall 1 camera angle set |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |
| 22-01-2025 03:23:43                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 7 mtr cable 1 pair video baloon 1 dc work completed                    |                                                 |                                                                                       |              |           |                 |        |                     |                |                                                                        |                     |              |                                                     |                                                                                       |                     |              |     |  |   |