




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11441</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9987962604																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	23-04-2024 01:19:05																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	J B Boda Dadar	<b>Customer's Mobile :</b>	9987962604	<b>Name :</b>	Arun Tambe															
<b>Address :</b>																				
Mumbai , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Access																			
<b>Complain :</b>	Lock issue need to check																			
<b>Technician Comment :</b>	4fh floor em lock issue resolved and ok working done em lock properly Alament our side but door sholw closes																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	4fh floor em lock issue resolved and ok working done em lock properly Alament our side but door sholw closes																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-04-2024 02:13:56</td><td>Ravi Rajbhar</td><td>Completed</td><td>4fh floor em lock issue resolved and ok working done em lock properly Alament our side but door sholw closes</td><td></td></tr><tr><td>23-04-2024 01:19:20</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-04-2024 02:13:56	Ravi Rajbhar	Completed	4fh floor em lock issue resolved and ok working done em lock properly Alament our side but door sholw closes		23-04-2024 01:19:20	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-04-2024 11:30:54</td><td>MayurYadav</td><td>Device connected Ip settings change Correct ip settings done</td></tr><tr><td>01-12-2023 12:01:31</td><td>Ravi Rajbhar</td><td>5th floor biometric attendance divice logs issue resolved and ok working done only logs full then logs deleted the divece then ok working done</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-04-2024 11:30:54	MayurYadav	Device connected Ip settings change Correct ip settings done	01-12-2023 12:01:31	Ravi Rajbhar	5th floor biometric attendance divice logs issue resolved and ok working done only logs full then logs deleted the divece then ok working done						
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