




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4959																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9370310273																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	09-03-2022 09:58:46																						
Vendor Details :																									
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9370310273	Name :	Arun Jain																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Intercom																								
Complain :	1903 intercom issue and ext change issue																								
Technician Comment :	101 /102 intercom reprogramming done complain check 1903 line ok instrument issue 1701 line ok instrument issue 1702 ok working 1301 ok working 1202 line ok instrument issue 904 like ok instrument issue																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	101 /102 intercom reprogramming done complain check 1903 line ok instrument issue 1701 line ok instrument issue 1702 ok working 1301 ok working 1202 line ok instrument issue 904 like ok instrument issue																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-03-2022 12:48:23</td><td>Ravi Rajbhar</td><td>Completed</td><td>101 /102 intercom reprogramming done complain check 1903 line ok instrument issue 1701 line ok instrument issue 1702 ok working 1301 ok working 1202 line ok instrument issue 904 like ok instrument issue</td><td></td></tr><tr><td>09-03-2022 09:59:02</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>09-03-2022 09:58:46</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-03-2022 12:48:23	Ravi Rajbhar	Completed	101 /102 intercom reprogramming done complain check 1903 line ok instrument issue 1701 line ok instrument issue 1702 ok working 1301 ok working 1202 line ok instrument issue 904 like ok instrument issue		09-03-2022 09:59:02	Ravi Rajbhar	New		-	09-03-2022 09:58:46	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	02-03-2022 10:32:00	Ravi Rajbhar	1001 old cable check and one pair cable ok and new phone install 101 new cabling 15 meter with new instrument install with rojecat box 102 new cabling 20 meter with new instrument install with rojecat box 1403 complain check line ok instrument issue 904 door lock complain
	21-02-2022 10:58:37		Attended by prashant - DVR not switching & PC mode screen on TV not show DVR power adapter new installed and change PC connector 1250/- cash received