




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4916</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9370310273																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	02-03-2022 10:32:00																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9370310273	Name :	Arun Jain																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive																										
<b>Product Name :</b>	Intercom																													
<b>Complain :</b>	1001 intercom issue + 2 intercom need to installed for 1st floor cabling																													
<b>Technician Comment :</b>	1001 old cable check and one pair cable ok and new phone install 101 new cabling 15 meter with new instrument install with rojecat box 102 new cabling 20 meter with new instrument install with rojecat box 1403 complain check line ok instrument issue 904 door lock complain																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	1001 old cable check and one pair cable ok and new phone install 101 new cabling 15 meter with new instrument install with rojecat box 102 new cabling 20 meter with new instrument install with rojecat box 1403 complain check line ok instrument issue 904 door lock complain																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-03-2022 05:28:57</td><td>Ravi Rajbhar</td><td>Closed</td><td></td><td>-</td></tr><tr><td>02-03-2022 05:02:24</td><td>Ravi Rajbhar</td><td>Completed</td><td>1001 old cable check and one pair cable ok and new phone install 101 new cabling 15 meter with new instrument install with rojecat box 102 new cabling 20 meter with new instrument install with rojecat box 1403 complain check line ok instrument issue 904 door lock complain</td><td></td></tr><tr><td>02-03-2022 10:32:17</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2022 10:32:00</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-03-2022 05:28:57	Ravi Rajbhar	Closed		-	02-03-2022 05:02:24	Ravi Rajbhar	Completed	1001 old cable check and one pair cable ok and new phone install 101 new cabling 15 meter with new instrument install with rojecat box 102 new cabling 20 meter with new instrument install with rojecat box 1403 complain check line ok instrument issue 904 door lock complain		02-03-2022 10:32:17	Ravi Rajbhar	New		-	02-03-2022 10:32:00	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>			
	Date Time	Technician Name	Remark
	21-02-2022 10:58:37		Attended by prashant - DVR not switching & PC mode screen on TV not show DVR power adapter new installed and change PC connector 1250/- cash received
	19-02-2022 02:55:24	Siddhesh Chavan	cctv camera ppm done and all intercom line working ok and intrcom ppm doen 1202 phone ringer issue and also vdp issue