Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4249					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9370310273				
Technician Name :	Neeraj Chauhan		**Technician Mobile :**	8898885764	
Ticket Type :	Complain	**Date & Time :**	19-11-2021 11:12:16		
Vendor Details :					
Company Name/Client Name :	Bellavista Building	Customer's Mobile :	9370310273	Name :	Arun Jain
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-08-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	CCTV				
Complain :	DVR issue				
Technician Comment :	dvr installation done and and dvr working okk. dvr time date set and frame rate bit rate setting. Work done.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	dvr installation done and and dvr working okk. dvr time date set and frame rate bit rate setting. Work done.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
01-12-2021 12:53:27	Neeraj Chauhan	Completed	dvr installation done and and dvr working okk. dvr time date set and frame rate bit rate setting. Work done.	
01-12-2021 10:06:55	Neeraj Chauhan	New		-
19-11-2021 11:54:09	Neeraj Chauhan	In Progress	parking area dvr hdd and adaptor collect for testing and need to firmware updat also pls don't formatte hdd .	
19-11-2021 11:13:01	Neeraj Chauhan	New		-
19-11-2021 11:12:17	Neeraj Chauhan	New		-

Previous Complain History :

Date Time	Technician Name	Remark
07-11-2021 05:41:00	Ravi Rajbhar	DVR 3 car parking area recording issue resolved but DVR Observation bcz DVR on of issue and inform to client
07-11-2021 10:56:35	Ravi Rajbhar	CCTV recording showing with two DVR backup given to client all camera 6/11/21 to 7/11/21 timing 8pm to 8 am and small clip lock in both DVR