

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2285</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-------------|------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9370310273                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                              | <b>Technician Mobile :</b>                                                                                                    | 8080922965                                                                            |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                                                     | 25-11-2020 10:11:46                                                                                                           |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Bellavista Building                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Customer's Mobile :</b>                                                                                                   | 9370310273                                                                                                                    | <b>Name :</b>                                                                         | Arun Jain |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 31-08-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                              | <b>Type :</b>                                                                                                                 | Non-Comprehensive                                                                     |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | ppm to be done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 1 - CCTV camera ppm done 2 - intercom system check and ppm done all flat ok working only 1401 and 1204 line ok insument issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 1 - CCTV camera ppm done 2 - intercom system check and ppm done all flat ok working only 1401 and 1204 line ok insument issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                              |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-11-2020 10:23:30</td><td>Ravi Rajbhar</td><td>Completed</td><td>1 - CCTV camera ppm done 2 - intercom system check and ppm done all flat ok working only 1401 and 1204 line ok insument issue</td><td></td></tr><tr><td>25-11-2020 10:12:06</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-11-2020 10:11:46</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                              |                                                                                                                               |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign        | 25-11-2020 10:23:30                            | Ravi Rajbhar        | Completed    | 1 - CCTV camera ppm done 2 - intercom system check and ppm done all flat ok working only 1401 and 1204 line ok insument issue |  | 25-11-2020 10:12:06 | Ravi Rajbhar | New |  | - | 25-11-2020 10:11:46 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                                                       | Remark                                                                                                                        | Sign                                                                                  |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 25-11-2020 10:23:30                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                    | 1 - CCTV camera ppm done 2 - intercom system check and ppm done all flat ok working only 1401 and 1204 line ok insument issue |  |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 25-11-2020 10:12:06                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                          |                                                                                                                               | -                                                                                     |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 25-11-2020 10:11:46                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                          |                                                                                                                               | -                                                                                     |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-11-2020 10:49:22</td><td>YasinShaikh</td><td>access photos and details shared to apurva sir</td></tr><tr><td>15-10-2020 09:50:31</td><td>Ravi Rajbhar</td><td>intercom system proply ok working CCTV all camera ok working done vdp ppm pending bcz incoming and outgoing call not working</td></tr></tbody></table>                                                                                                                                                                                                                |                                                                                                                              |                                                                                                                               |                                                                                       |           | Date Time | Technician Name | Remark | 26-11-2020 10:49:22 | YasinShaikh | access photos and details shared to apurva sir | 15-10-2020 09:50:31 | Ravi Rajbhar | intercom system proply ok working CCTV all camera ok working done vdp ppm pending bcz incoming and outgoing call not working  |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                                                       |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-11-2020 10:49:22                    | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | access photos and details shared to apurva sir                                                                               |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 15-10-2020 09:50:31                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | intercom system proply ok working CCTV all camera ok working done vdp ppm pending bcz incoming and outgoing call not working |                                                                                                                               |                                                                                       |           |           |                 |        |                     |             |                                                |                     |              |                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |