

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11620              |                                                                                                                                                                                                                                                                                                                                             |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
|-----------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|---------------------|---------------|------------|-----------|-----------------|--------|---------------------|----------------|----------------------------------------------|---------------------|-------------|--------------------------------------------|---|---------------------|---------------|-----|--|---|
| Priority :                                    | Low                                                                                                                                                                                                                                                                                                                                         |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Created By :                                  | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                      |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Complaint Mob. No. :                          | 8080922989                                                                                                                                                                                                                                                                                                                                  |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Technician Name :                             | Santosh Pathak                                                                                                                                                                                                                                                                                                                              |                                              | Technician Mobile : | 8080922980    |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Ticket Type :                                 | Complain                                                                                                                                                                                                                                                                                                                                    | Date & Time :                                | 11-05-2024 04:02:00 |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Vendor Details :                              |                                                                                                                                                                                                                                                                                                                                             |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Company Name/Client Name :                    | Vallabh Enterprises                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                          | 8080922989          | Name :        | Apurva Sir |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Address :                                     |                                                                                                                                                                                                                                                                                                                                             |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| mumbai , Maharashtra , , 400067 , Maharashtra |                                                                                                                                                                                                                                                                                                                                             |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| AMC Details :                                 |                                                                                                                                                                                                                                                                                                                                             |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Expiry Date :                                 | 31-07-2020 12:00:00                                                                                                                                                                                                                                                                                                                         |                                              | Type :              | Comprehensive |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Product Name :                                | CCTV                                                                                                                                                                                                                                                                                                                                        |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Complain :                                    | Site - Bobbi brown ahemdabad - when clicked on playback it's showing no recording in the device (Riddhi - 9737634795)                                                                                                                                                                                                                       |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Technician Comment :                          |                                                                                                                                                                                                                                                                                                                                             |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Complain Operator :                           | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                    |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Remark :                                      | Mail done to send HDD for repairing purpose                                                                                                                                                                                                                                                                                                 |                                              |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Status History :                              | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-05-2024 06:01:27</td><td>SantoshPathak</td><td>Client Side</td><td></td><td>-</td></tr><tr><td>22-05-2024 06:00:45</td><td>SantoshPathak</td><td>New</td><td></td><td>-</td></tr></tbody></table>     |                                              |                     |               |            | Date Time | Technician Name | Status | Remark              | Sign           | 22-05-2024 06:01:27                          | SantoshPathak       | Client Side |                                            | - | 22-05-2024 06:00:45 | SantoshPathak | New |  | - |
| Date Time                                     | Technician Name                                                                                                                                                                                                                                                                                                                             | Status                                       | Remark              | Sign          |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| 22-05-2024 06:01:27                           | SantoshPathak                                                                                                                                                                                                                                                                                                                               | Client Side                                  |                     | -             |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| 22-05-2024 06:00:45                           | SantoshPathak                                                                                                                                                                                                                                                                                                                               | New                                          |                     | -             |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| Previous Complain History :                   | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-05-2024 05:23:01</td><td>Atique Salmani</td><td>19.05.2024 - checked by ateeq issue resolved</td></tr><tr><td>10-05-2024 12:34:53</td><td>Anil Yadav</td><td>New Panel installed. 3 zone fault cleared.</td></tr></tbody></table> |                                              |                     |               |            | Date Time | Technician Name | Remark | 13-05-2024 05:23:01 | Atique Salmani | 19.05.2024 - checked by ateeq issue resolved | 10-05-2024 12:34:53 | Anil Yadav  | New Panel installed. 3 zone fault cleared. |   |                     |               |     |  |   |
| Date Time                                     | Technician Name                                                                                                                                                                                                                                                                                                                             | Remark                                       |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| 13-05-2024 05:23:01                           | Atique Salmani                                                                                                                                                                                                                                                                                                                              | 19.05.2024 - checked by ateeq issue resolved |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |
| 10-05-2024 12:34:53                           | Anil Yadav                                                                                                                                                                                                                                                                                                                                  | New Panel installed. 3 zone fault cleared.   |                     |               |            |           |                 |        |                     |                |                                              |                     |             |                                            |   |                     |               |     |  |   |