Vallabh Enterprises

Service Status Details : VE5606					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819351451				
Technician Name :	Prashant Nikalje		**Technician Mobile :**	9664609225	
Ticket Type :	Complain	**Date & Time :**	31-05-2022 10:25:36		
Vendor Details :					
Company Name/Client Name :	Zenith Chemicals	Customer's Mobile :	9819351451	Name :	Apurva Patel
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	04-09-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	no Video issue				
Technician Comment :	server room and camera not working find out tha cable and issue resolved and also ground floor camera not working issue resolved but sequence is still painding .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	server room and camera not working find out tha cable and issue resolved and also ground floor camera not working issue resolved but sequence is still painding . Prashant visited on 04.06.2022 - camera sequence in dahua nvr successfully done.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	06-06-2022 12:07:57	Prashant Nikalje	Completed		-
	04-06-2022 10:30:29	Prashant Nikalje	New		-
	02-06-2022 07:02:46	Prashant Nikalje	Work Pending	server room and camera not working find out tha cable and issue resolved and also ground floor camera not working issue resolved but sequence is still painding .	
	02-06-2022 02:19:21	Prashant Nikalje	New		-
	02-06-2022 11:06:08	Prashant Nikalje	New		-
	01-06-2022 01:23:11	Prashant Nikalje	New		-
	31-05-2022 06:39:04	Prashant Nikalje	Work Pending	13 cameras working ok vedeobissue resolved all cameras was deleted so readd cameras and one dahua bulet camera didn't search in NVR direct laptop it's working but via Poe I. NVR didn't search so need to recheck and also all cameras need to do in sequence according to apurva Patel sir	
	31-05-2022 10:25:54	Prashant Nikalje	New		-
	31-05-2022 10:25:36	Prashant Nikalje	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	23-05-2022 10:01:00	Javed Bhaldar	all programing done for trunk line day and night mode testing done everything working fine and 2 port check testing okk
	09-05-2022 01:07:14	Prashant Nikalje	device restart issue resolved