


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3924					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819351451				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	28-09-2021 01:25:41		
Vendor Details :					
Company Name/Client Name :	Zenith Chemicals	Customer's Mobile :	9819351451	Name :	Apurva Patel
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	04-09-2021 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	no video issue				
Technician Comment :	all camera add in NVR and ok working done but recording check before not available in NVR 19aug to ,23 sep and 24 SEP going recording in NVR frame rate /bit rate 15/512 camera re 1280*960 DVR adaptor issue and new power supply used (DVR adaptor) canfirm to Santosh sir recording check but not available recording before 4 SEP to27 SEP and today strat DVR and recording going on in DVR faulty adaptor not remove				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	all camera add in NVR and ok working done but recording check before not available in NVR 19aug to ,23 sep and 24 SEP going recording in NVR frame rate /bit rate 15/512 camera re 1280*960 DVR adaptor issue and new power supply used (DVR adaptor) canfirm to Santosh sir recording check but not available recording before 4 SEP to27 SEP and today strat DVR and recording going on in DVR faulty adaptor not remove				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-09-2021 05:22:16	Ravi Rajbhar	Completed	all camera add in NVR and ok working done but recording check before not available in NVR 19aug to ,23 sep and 24 SEP going recording in NVR frame rate /bit rate 15/512 camera re 1280*960 DVR adaptor issue and new power supply used (DVR adaptor) canfirm to Santosh sir recording check but not available recording before 4 SEP to27 SEP and today strat DVR and recording going on in DVR faulty adaptor not remove	
	28-09-2021 01:25:54	Ravi Rajbhar	New		-
	28-09-2021 01:25:41	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	05-08-2023 10:57:21	Siddhesh Chavan	biometric dives data issue resoved download done		
	22-07-2023 03:03:56	Ravi Rajbhar	ppm done of cctv system and epbax system ex . number all ok working but two line not working vodagone or airtel and time TA machine ok working done check time and date set ok softwre ok and one card add to divice and hondover to client id number -19		