

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2157</b> |                 |                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
|----------------------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|---------------------|-----------|-----------------|--------|---------------------|------|-------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      |                 | High                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Created By :</b>                    |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            |                 | 9819351451                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Technician Name :</b>               |                 | Parshva Shah                                                                                                                                                                                                                                                                                                                                                                                                           |                          | <b>Technician Mobile :</b> | 9029444303          |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   |                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b> |                            | 02-11-2020 12:54:51 |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                 |                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| Company Name/Client Name :             |                 | Zenith Chemicals                                                                                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :      | 9819351451                 | Name : Apurva Patel |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Address :</b>                       |                 |                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                 |                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                 |                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| Expiry Date :                          |                 | 04-09-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                    |                          | Type :                     | Comprehensive       |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Product Name :</b>                  |                 | Time And Attendance                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Complain :</b>                      |                 | attendance issue                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            |                 |                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Remark :</b>                        |                 |                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Status History :</b>                |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-11-2020 12:55:11</td><td>Parshva Shah</td><td>New</td><td></td><td>-</td></tr><tr><td>02-11-2020 12:54:51</td><td>Parshva Shah</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                          |                          |                            |                     | Date Time | Technician Name | Status | Remark              | Sign | 02-11-2020 12:55:11                       | Parshva Shah        | New            |                                                                                                                                    | - | 02-11-2020 12:54:51 | Parshva Shah | New |  | - |
| Date Time                              | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                   | Sign                       |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| 02-11-2020 12:55:11                    | Parshva Shah    | New                                                                                                                                                                                                                                                                                                                                                                                                                    |                          | -                          |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| 02-11-2020 12:54:51                    | Parshva Shah    | New                                                                                                                                                                                                                                                                                                                                                                                                                    |                          | -                          |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-10-2020 01:42:09</td><td></td><td>gulam bhai visited tata line issue solved</td></tr><tr><td>24-08-2020 12:23:42</td><td>Atique Salmani</td><td>2cameras no vedeo of terrace and one stair case find out the cable fault from trunk and rejoinat cat 6cable now 9 cameras working.</td></tr></tbody></table> |                          |                            |                     | Date Time | Technician Name | Remark | 06-10-2020 01:42:09 |      | gulam bhai visited tata line issue solved | 24-08-2020 12:23:42 | Atique Salmani | 2cameras no vedeo of terrace and one stair case find out the cable fault from trunk and rejoinat cat 6cable now 9 cameras working. |   |                     |              |     |  |   |
| Date Time                              | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| 06-10-2020 01:42:09                    |                 | gulam bhai visited tata line issue solved                                                                                                                                                                                                                                                                                                                                                                              |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |
| 24-08-2020 12:23:42                    | Atique Salmani  | 2cameras no vedeo of terrace and one stair case find out the cable fault from trunk and rejoinat cat 6cable now 9 cameras working.                                                                                                                                                                                                                                                                                     |                          |                            |                     |           |                 |        |                     |      |                                           |                     |                |                                                                                                                                    |   |                     |              |     |  |   |