




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE1278 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|---|--------------|-----------|-----------------|--------|---------------------|-----------------|--|---------------------|--------------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9819351451 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Zainul Shaikh | | Technician Mobile : | 8080922971 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 02-03-2020 06:16:20 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Zenith Chemicals | Customer's Mobile : | 9819351451 | Name : | Apurva Patel | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 04-09-2021 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Time And Attendance | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | device not pining and also need to give Attendance | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | attendance machine pinging issue solved. attendance report download and given to dipika mam. now working properly. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | attendance machine pinging issue solved. attendance report download and given to dipika mam. now working properly. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-03-2020 10:32:59</td><td>ZainulShaikh</td><td>Completed</td><td>attendance machine pinging issue solved. attendance report download and given to dipika mam. now working properly.</td><td></td></tr><tr><td>02-03-2020 06:40:09</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>02-03-2020 06:16:20</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 03-03-2020 10:32:59 | ZainulShaikh | Completed | attendance machine pinging issue solved. attendance report download and given to dipika mam. now working properly. |  | 02-03-2020 06:40:09 | ZainulShaikh | New | | - | 02-03-2020 06:16:20 | ZainulShaikh | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-08-2023 10:57:21</td><td>Siddhesh Chavan</td><td>biometric dives data issue resoved download done</td></tr><tr><td>22-07-2023 03:03:56</td><td>Ravi Rajbhar</td><td>ppm done of cctv systam and epbax systam ex . number all ok working but two line not working vodagone or airtel and time TA machine ok working done check time and date set ok software ok and one card add to divice and hondover to client id number -19</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 05-08-2023 10:57:21 | Siddhesh Chavan | biometric dives data issue resoved download done | 22-07-2023 03:03:56 | Ravi Rajbhar | ppm done of cctv systam and epbax systam ex . number all ok working but two line not working vodagone or airtel and time TA machine ok working done check time and date set ok software ok and one card add to divice and hondover to client id number -19 | | | | | | | | | | | |
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