

# B K Infotech

**Regd. Office :** 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.  
**Support : | W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

| <b>Service Status Details : BK1048</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|----------------|----------------------|---------------------|------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819815492                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                        | <b>Technician Mobile :</b> | 9136841712                                                                            |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                               | 11-10-2019 06:45:46        |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Vraj Dham Co Op Hsg Society                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                    | 9819815492                 | Name :                                                                                | Ankit Solanki |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                        | Type :                     |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | camera service cctv                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | service                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | sir ko DVR Ka sab sak diya                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Kalpesh Jain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | sir ko DVR Ka sab sak diya                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                        |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2019 11:37:23</td><td>Manish Dhangar</td><td>Completed</td><td>sir ko DVR Ka sab sak diya</td><td></td></tr><tr><td>11-10-2019 06:46:00</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-10-2019 06:45:47</td><td>Manish Dhangar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                        |                            |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign           | 12-10-2019 11:37:23  | Manish Dhangar      | Completed        | sir ko DVR Ka sab sak diya                             |  | 11-10-2019 06:46:00 | Manish Dhangar | New |  | - | 11-10-2019 06:45:47 | Manish Dhangar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                 | Remark                     | Sign                                                                                  |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 12-10-2019 11:37:23                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                              | sir ko DVR Ka sab sak diya |  |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 11-10-2019 06:46:00                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                    |                            | -                                                                                     |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 11-10-2019 06:45:47                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                    |                            | -                                                                                     |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-11-2019 04:36:37</td><td>Manish Dhangar</td><td>1 camera service den</td></tr><tr><td>21-10-2019 06:01:45</td><td>GaneshamMudaliar</td><td>cheque pick and given in office call shifted to Manish</td></tr></tbody></table>                                                                                                                                                                                                            |                                                        |                            |                                                                                       |               | Date Time | Technician Name | Remark | 05-11-2019 04:36:37 | Manish Dhangar | 1 camera service den | 21-10-2019 06:01:45 | GaneshamMudaliar | cheque pick and given in office call shifted to Manish |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                 |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-11-2019 04:36:37                    | Manish Dhangar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 1 camera service den                                   |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 21-10-2019 06:01:45                    | GaneshamMudaliar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | cheque pick and given in office call shifted to Manish |                            |                                                                                       |               |           |                 |        |                     |                |                      |                     |                  |                                                        |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |