




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2814</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9821214520				
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985	
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	11-03-2021 11:17:06		
<b>Vendor Details :</b>					
Company Name/Client Name :	R Prakash And Co.	Customer's Mobile :	9821214520	Name :	Anish Bhai Bhoomi
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	check dvr hdd, recording				
<b>Technician Comment :</b>	new one camera install and 12 MTR cabling done and one camera issue resolved				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	new one camera install and 12 MTR cabling done and one camera issue resolved				

Status History :

Date Time	Technician Name	Status	Remark	Sign
20-03-2021 05:25:00	Siddhesh Chavan	Completed	new one camera install and 12 MTR cabling done and one camera issue resolved	
16-03-2021 07:15:19	Siddhesh Chavan	New		-
15-03-2021 10:45:20	Siddhesh Chavan	New		-
12-03-2021 04:21:03	Siddhesh Chavan	Work Pending	Installed Vga to Hdmi converter and its working ok, need to upgrade firmware for Hik connect. one camera is not working so need to change 1 camera. also boss cabin camera greenish issue. Recording is on motion, from 14th Jan to current date. Hdd 500 Gb.	
12-03-2021 12:17:23	Siddhesh Chavan	Work Pending	8 Ch dvr of Hikvision, 5 cameras connected and 1 camera not working, need to check one camera, and Cat 6 cable from dvr to router need to be traced, Dvr Hdmi output is not working , Vga output is ok.	
11-03-2021 11:17:49	Siddhesh Chavan	New		-
11-03-2021 11:17:06	Siddhesh Chavan	New		-

Previous Complain History :

Date Time	Technician Name	Remark
28-01-2023 09:56:30	Prashant Nikalje	Door lock not working replace power supply