

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10095</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------|---------------------------------------------------------------------------------------|-------------------|-----------|-----------------|--------|---------------------|------------------|--------------------------------------------|---------------------|-----------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821214520                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Inzmam Ul Haq                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Technician Mobile :</b>                                                   | 9625828221                                     |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                     | 22-11-2023 05:06:30                            |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | R Prakash And Co.                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                          | 9821214520                                     | Name :                                                                                | Anish Bhai Bhoomi |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                              | Type :                                         |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | office 1 camera getting full white out                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 2 camera install and 1 BNC CHANGE working done                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | 2 camera install and 1 BNC CHANGE working done                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                              |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-11-2023 04:50:36</td><td>InzmamUl Haq</td><td>Completed</td><td>2 camera install and 1 BNC CHANGE working done</td><td></td></tr><tr><td>24-11-2023 11:36:32</td><td>InzmamUl Haq</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                              |                                                |                                                                                       |                   | Date Time | Technician Name | Status | Remark              | Sign             | 24-11-2023 04:50:36                        | InzmamUl Haq        | Completed       | 2 camera install and 1 BNC CHANGE working done                               |  | 24-11-2023 11:36:32 | InzmamUl Haq | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                       | Remark                                         | Sign                                                                                  |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| 24-11-2023 04:50:36                     | InzmamUl Haq                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                    | 2 camera install and 1 BNC CHANGE working done |  |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| 24-11-2023 11:36:32                     | InzmamUl Haq                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                          |                                                | -                                                                                     |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-01-2023 09:56:30</td><td>Prashant Nikalje</td><td>Door lock not working replace power supply</td></tr><tr><td>11-03-2021 11:17:06</td><td>Siddhesh Chavan</td><td>new one camera install and 12 MTR cabling done and one camera issue resolved</td></tr></tbody></table>                                                                                    |                                                                              |                                                |                                                                                       |                   | Date Time | Technician Name | Remark | 28-01-2023 09:56:30 | Prashant Nikalje | Door lock not working replace power supply | 11-03-2021 11:17:06 | Siddhesh Chavan | new one camera install and 12 MTR cabling done and one camera issue resolved |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                       |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| 28-01-2023 09:56:30                     | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Door lock not working replace power supply                                   |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |
| 11-03-2021 11:17:06                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                       | new one camera install and 12 MTR cabling done and one camera issue resolved |                                                |                                                                                       |                   |           |                 |        |                     |                  |                                            |                     |                 |                                                                              |                                                                                       |                     |              |     |  |   |