

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6559</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|------------------|---------------------|---------------------|------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820004498                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                             | <b>Technician Mobile :</b>                          | 8454016444                                                                            |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                    | 11-10-2022 03:53:35                                 |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Sun Mohit Gems                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                         | 9820004498                                          | Name :                                                                                | Anil Pal |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                             | Type :                                              |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | new dVR need to check and change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | new dvr install working ok and old return to office                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | new dvr install working ok and old return to office                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2022 12:44:50</td><td>Sonu Kumar</td><td>Completed</td><td>new dvr install working ok and old return to office</td><td></td></tr><tr><td>11-10-2022 03:54:05</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-10-2022 03:53:35</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                             |                                                     |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign             | 12-10-2022 12:44:50 | Sonu Kumar          | Completed  | new dvr install working ok and old return to office |  | 11-10-2022 03:54:05 | Sonu Kumar | New |  | - | 11-10-2022 03:53:35 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                      | Remark                                              | Sign                                                                                  |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 12-10-2022 12:44:50                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                   | new dvr install working ok and old return to office |  |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 11-10-2022 03:54:05                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                         |                                                     | -                                                                                     |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 11-10-2022 03:53:35                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                         |                                                     | -                                                                                     |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-10-2022 11:05:46</td><td>Prashant Nikalje</td><td></td></tr><tr><td>24-09-2022 02:17:39</td><td>Sonu Kumar</td><td>all camera working ok and phone online done</td></tr></tbody></table>                                                                                                                                                                                                                                                            |                                             |                                                     |                                                                                       |          | Date Time | Technician Name | Remark | 14-10-2022 11:05:46 | Prashant Nikalje |                     | 24-09-2022 02:17:39 | Sonu Kumar | all camera working ok and phone online done         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                      |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 14-10-2022 11:05:46                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                             |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 24-09-2022 02:17:39                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | all camera working ok and phone online done |                                                     |                                                                                       |          |           |                 |        |                     |                  |                     |                     |            |                                                     |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |