




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5518																																																							
Priority :	Low																																																						
Created By :	Admin - Apurva Vajaria																																																						
Complaint Mob. No. :	9820004498																																																						
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																																																			
Ticket Type :	Complain	Date & Time :	20-05-2022 02:44:17																																																				
Vendor Details :																																																							
Company Name/Client Name :	Sun Mohit Gems	Customer's Mobile :	9820004498	Name :	Anil Pal																																																		
Address :																																																							
Mumbai , , , , Maharashtra																																																							
AMC Details :																																																							
Expiry Date :	01-01-1970 05:30:00		Type :																																																				
Product Name :	CCTV																																																						
Complain :	DVR Beep sound issue																																																						
Technician Comment :	installed 4 channel supply but there is 7 cameras so need to changed according to apurva sir 8 channel SMPS need to installed and also changed 1 metr lan cable wit 2 rj 45 .																																																						
Complain Operator :	Desktop - Apurva Vajaria																																																						
Remark :	installed 4 channel supply but there is 7 cameras so need to changed according to apurva sir 8 channel SMPS need to installed and also changed 1 metr lan cable wit 2 rj 45 . Attended on 25.05.2022 - fyber power supply uninstal and i ball power supply 8ch installed																																																						
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-05-2022 04:21:01</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>25-05-2022 11:21:17</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>24-05-2022 03:23:19</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>24-05-2022 10:24:09</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>23-05-2022 10:19:35</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>23-05-2022 10:14:58</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>20-05-2022 04:14:41</td><td>Prashant Nikalje</td><td>Work Pending</td><td>installed 4 channel supply but there is 7 cameras so need to changed according to apurva sir 8 channel SMPS need to installed and also changed 1 metr lan cable wit 2 rj 45 .</td><td></td></tr><tr><td>20-05-2022 02:44:34</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>20-05-2022 02:44:17</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-05-2022 04:21:01	Prashant Nikalje	Completed		-	25-05-2022 11:21:17	Prashant Nikalje	New		-	24-05-2022 03:23:19	Prashant Nikalje	New		-	24-05-2022 10:24:09	Prashant Nikalje	New		-	23-05-2022 10:19:35	Prashant Nikalje	New		-	23-05-2022 10:14:58	Prashant Nikalje	New		-	20-05-2022 04:14:41	Prashant Nikalje	Work Pending	installed 4 channel supply but there is 7 cameras so need to changed according to apurva sir 8 channel SMPS need to installed and also changed 1 metr lan cable wit 2 rj 45 .		20-05-2022 02:44:34	Prashant Nikalje	New		-	20-05-2022 02:44:17	Prashant Nikalje	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	16-02-2022 10:36:46	Siddhesh Chavan	4 camera no video issue resolved and install new power supply and date time set and all camera working ok
	09-09-2021 11:15:32	YogeshDesai	camera angle is proper now . camera cap has been installed . camera working ok