




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3501																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8108150031																								
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																					
Ticket Type :	Complain	Date & Time :	27-07-2021 02:45:41																						
Vendor Details :																									
Company Name/Client Name :	Vasant Oasis	Customer's Mobile :	8108150031	Name :	Anand Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Online can not view																								
Technician Comment :	simplex godown camera are all online and can be see through hik connect on sir phone ,(bhera, sir,,) all six camera are working and recording is on all six camera.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	simplex godown camera are all online and can be see through hik connect on sir phone ,(bhera, sir,,) all six camera are working and recording is on all six camera.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-07-2021 07:01:20</td><td>YogeshDesai</td><td>Completed</td><td>simplex godown camera are all online and can be see through hik connect on sir phone ,(bhera, sir,,) all six camera are working and recording is on all six camera.</td><td></td></tr><tr><td>27-07-2021 02:45:53</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>27-07-2021 02:45:41</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-07-2021 07:01:20	YogeshDesai	Completed	simplex godown camera are all online and can be see through hik connect on sir phone ,(bhera, sir,,) all six camera are working and recording is on all six camera.		27-07-2021 02:45:53	YogeshDesai	New		-	27-07-2021 02:45:41	YogeshDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	05-06-2021 02:20:15	Atique Salmani	one camera Angel mis out so set Angel and working ok.
	18-02-2021 11:01:44	RishiDesai	site : 8Ch dvr hikvision 6 cameras connected recording from 5th feb to current date, 17th feb recording is not there because of power failure just now 1.50 pm power started in some of the days recording stopped due to no power on 7 am to 6pm. recording shown to anand sirs person he also noted all things. site 2 : 4ch dvr 4 cameras connected recording from 9 feb to current date. 1tb hdd installed in both the dvr. shown playback and also explianed everything and how to export data in usb pendrive . password : admin@12345 in both the dvr