


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2709					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8108150031				
Technician Name :	Rishi Desai		Technician Mobile :	8369234074	
Ticket Type :	Complain	Date & Time :	18-02-2021 11:01:44		
Vendor Details :					
Company Name/Client Name :	Vasant Oasis	Customer's Mobile :	8108150031	Name :	Anand Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	to check how to show recording				
Technician Comment :	site : 8Ch dvr hikvision 6 cameras connected recording from 5th feb to current date, 17th feb recording is not there because of power failure just now 1.50 pm power started in some of the days recording stopped due to no power on 7 am to 6pm. recording shown to anand sirs person he also noted all things. site 2 : 4ch dvr 4 cameras connected recording from 9 feb to current date. 1tb hdd installed in both the dvr. shown playback and also explained everything and how to export data in usb pendrive . password : admin@12345 in both the dvr				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	site : 8Ch dvr hikvision 6 cameras connected recording from 5th feb to current date, 17th feb recording is not there because of power failure just now 1.50 pm power started in some of the days recording stopped due to no power on 7 am to 6pm. recording shown to anand sirs person he also noted all things. site 2 : 4ch dvr 4 cameras connected recording from 9 feb to current date. 1tb hdd installed in both the dvr. shown playback and also explained everything and how to export data in usb pendrive . password : admin@12345 in both the dvr				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	18-02-2021 03:26:02	RishiDesai	Completed	site : 8Ch dvr hikvision 6 cameras connected recording from 5th feb to current date, 17th feb recording is not there because of power failure just now 1.50 pm power started in some of the days recording stopped due to no power on 7 am to 6pm. recording shown to anand sir's person he also noted all things. site 2 : 4ch dvr 4 cameras connected recording from 9 feb to current date. 1tb hdd installed in both the dvr. shown playback and also explained everything and how to export data in usb pendrive . password : admin@12345 in both the dvr	
	18-02-2021 11:02:04	RishiDesai	New		-
	18-02-2021 11:01:44	RishiDesai	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	27-07-2021 02:45:41	YogeshDesai	simplex godown camera are all online and can be see through hik connect on sir phone ,(bhera, sir,,) all six camera are working and recording is on all six camera.		
	05-06-2021 02:20:15	Atique Salmani	one camera Angel mis out so set Angel and working ok.		