




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE969</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9164847329																								
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	23-01-2020 03:56:18																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	CNX-Convergyes Karle -hUB-1	<b>Customer's Mobile :</b>	9164847329	<b>Name :</b>	Anand Kumar - karle																				
<b>Address :</b>																									
Mumbai , bengluru , , 560045 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	getting camera offline trigger mail from newly installed NVR please check the issue and solve.																								
<b>Technician Comment :</b>	this complain not our side. complain is network issue so will be resolve by IT team.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	this complain not our side. complain is network issue so will be resolve by IT team.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-01-2020 07:51:22</td><td>AnilYadav</td><td>Completed</td><td>this complain not our side. complain is network issue so will be resolve by IT team.</td><td></td></tr><tr><td>23-01-2020 06:13:56</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>23-01-2020 03:56:19</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	26-01-2020 07:51:22	AnilYadav	Completed	this complain not our side. complain is network issue so will be resolve by IT team.		23-01-2020 06:13:56	AnilYadav	New		-	23-01-2020 03:56:19	AnilYadav	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-05-2020 01:55:33</td><td>Ravi Rajbhar</td><td>NVR playback issue resolve and ok working done</td></tr><tr><td>28-02-2020 03:36:29</td><td>MayurYadav</td><td>AV camera issue solve Ravi</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-05-2020 01:55:33	Ravi Rajbhar	NVR playback issue resolve and ok working done	28-02-2020 03:36:29	MayurYadav	AV camera issue solve Ravi											
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