




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13857</b> |   |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|---|---|---|--|---|-------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|------------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low   |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             |   |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar  |   | <b>Technician Mobile :</b>   | 8080922965  |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | New Installation  | <b>Date &amp; Time :</b>  | 18-01-2025 10:59:56  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |   |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Sharda Patterns Kavishh Sir   | <b>Customer's Mobile :</b>  |  | <b>Name :</b>   | Anamika Mam |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |   |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |   |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |   |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00   |   | <b>Type :</b>  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV  |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | CCTV Installation need to do  |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | All cmaera ok working done and all cmaera sequence with ip change and biometric issue resolved And epbax system all ok working done and one camera remove and take to office  |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | All cmaera ok working done and all cmaera sequence with ip change and biometric issue resolved And epbax system all ok working done and one camera remove and take to office  |   |  |   |             |           |                 |        |                     |      |                     |                     |            |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-01-2025 07:11:21</td><td>Ravi Rajbhar</td><td>Completed</td><td>All cmaera ok working done and all cmaera sequence with ip change and biometric issue resolved And epbax system all ok working done and one camera remove and take to office</td><td></td></tr><tr><td>31-01-2025 05:47:27</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-01-2025 10:34:46</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-01-2025 11:08:06</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |             | Date Time | Technician Name | Status | Remark              | Sign | 31-01-2025 07:11:21 | Ravi Rajbhar        | Completed  | All cmaera ok working done and all cmaera sequence with ip change and biometric issue resolved And epbax system all ok working done and one camera remove and take to office |  | 31-01-2025 05:47:27 | Ravi Rajbhar | New |  | - | 28-01-2025 10:34:46 | Ravi Rajbhar | New |  | - | 25-01-2025 11:08:06 | Ravi Rajbhar | New |  | - |
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| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-02-2025 12:23:17</td><td></td><td></td></tr><tr><td>12-02-2025 11:46:27</td><td>MayurYadav</td><td>Two user created with both nvr Locali add in mobile Camera and live view playback permission given as per user requirements</td></tr></tbody></table>  |   |  |   |             | Date Time | Technician Name | Remark | 14-02-2025 12:23:17 |      |                     | 12-02-2025 11:46:27 | MayurYadav | Two user created with both nvr Locali add in mobile Camera and live view playback permission given as per user requirements  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
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