

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11241</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|--------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------|---------------------|-------------|--------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|---------------------|-------------|--------------|-----------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9833601133                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Technician Name :</b>                | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                        | <b>Technician Mobile :</b>                       | 7489567735                                                                            |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>               | 27-03-2024 02:17:33                              |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>       | Komal Arts                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>             | 9833601133                                       | <b>Name :</b>                                                                         | Amit Bni Andheri |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| Mumbai , , , 400069 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                        | <b>Type :</b>                                    |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Complain :</b>                       | some camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Technician Comment :</b>             | Power supply Cheng and online done work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Remark :</b>                         | Power supply Cheng and online done work complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-03-2024 01:06:43</td><td>Shiva Meena</td><td>Completed</td><td>Power supply Cheng and online done work complete</td><td></td></tr><tr><td>28-03-2024 10:38:22</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>27-03-2024 05:33:24</td><td>Shiva Meena</td><td>Work Pending</td><td>Sply folty and wark pending</td><td></td></tr><tr><td>27-03-2024 04:01:21</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                        |                                                  |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign        | 28-03-2024 01:06:43                  | Shiva Meena         | Completed   | Power supply Cheng and online done work complete |  | 28-03-2024 10:38:22 | Shiva Meena | New |  | - | 27-03-2024 05:33:24 | Shiva Meena | Work Pending | Sply folty and wark pending |  | 27-03-2024 04:01:21 | Shiva Meena | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                 | Remark                                           | Sign                                                                                  |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| 28-03-2024 01:06:43                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                              | Power supply Cheng and online done work complete |  |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| 28-03-2024 10:38:22                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                    |                                                  | -                                                                                     |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| 27-03-2024 05:33:24                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Work Pending                           | Sply folty and wark pending                      |  |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| 27-03-2024 04:01:21                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                    |                                                  | -                                                                                     |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-03-2024 05:24:06</td><td>Shiva Meena</td><td>Audio mic install done work complete</td></tr><tr><td>14-08-2023 10:45:22</td><td>Munna Gupta</td><td>Cp plus DVR online connect Working ok.</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                        |                                                  |                                                                                       |                  | Date Time | Technician Name | Remark | 28-03-2024 05:24:06 | Shiva Meena | Audio mic install done work complete | 14-08-2023 10:45:22 | Munna Gupta | Cp plus DVR online connect Working ok.           |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                 |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| 28-03-2024 05:24:06                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Audio mic install done work complete   |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |
| 14-08-2023 10:45:22                     | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Cp plus DVR online connect Working ok. |                                                  |                                                                                       |                  |           |                 |        |                     |             |                                      |                     |             |                                                  |                                                                                       |                     |             |     |  |   |                     |             |              |                             |                                                                                       |                     |             |     |  |   |